# AQUAMASTER® home water appliances



# MODELS AMS700, AMS900, AND AMS950

OWNER'S MANUAL AND INSTALLATION GUIDE VERSION 2.0

#### 10 Year Limited Warranty

#### To Whom Warranty Is Extended

This warranty is issued to the original owner at the original location site and is not transferable to other sites or to subsequent owners of the system.

TO PLACE THE EQUIPMENT UNDER WARRANTY, THE WARRANTY REGISTRATION CARD MUST BE COMPLETED AND RETURNED BY THE ORIGINAL OWNER TO **AquaMaster®** WITHIN 30 DAYS OF INSTALLATION.

#### Coverage

This limited warranty covers the **AquaMaster®** system delivered to the original owner at the original location when the system is purchased for personal, family, or household use. It is intended to cover defects occurring in workmanship or materials or both.

#### Warrantor's Performance and Length of Limited Warranty

**AquaMaster®** warrants that upon receipt from the original owner of any mechanical or electronic part which is found to be defective in materials or workmanship, **AquaMaster®** will repair or replace the defective item for 5 years from date of original installation. Media is not warranted.

**AquaMaster®** further warrants that upon receipt from the original owner of any **AquaMaster®** media tank/valve body, brine cabinet, found to be defective in material or workmanship, **AquaMaster®** will repair or replace the defective item for 10 years from date of original installation.

All defective parts must be returned, along with the equipment serial number and date of original installation, to **AquaMaster®** PREPAID, and replacement parts will be returned by **AquaMaster®** to the original owner FREIGHT COLLECT.

#### **Further Exclusions and Limitations on Warranty**

THERE ARE NO WARRANTIES OTHER THAN THOSE DESCRIBED IN THIS WARRANTY INSTRUMENT.

This warranty does not cover any service call or labor costs incurred with respect to the removal and replacement of any defective part or parts. **AquaMaster®** will not be liable for, nor will it pay service call or labor charges incurred or expended with respect to this warranty.

In the event the water supply being processed through this product contains sand, bacterial iron, algae, sulphur, tannins, organic matter, or other unusual substances, then, unless the system is represented as being capable of handling these substances in the system specifications, other special treatment of the water supply must be used to remove these substances before they enter this product. Otherwise, **AquaMaster**® shall have no obligations under this warranty.

This warranty does not cover damage to a part or parts of the system from causes such as fire, accidents, freezing, or unreasonable use, abuse, or neglect by the owner.

This warranty does not cover damage to a part or parts of the system resulting from improper installation. All plumbing and electrical connections should be made in accordance with all local codes and the installation instructions provided with the system. The warranty does not cover damage resulting from use with inadequate or defective plumbing; inadequate or defective water supply or pressure; inadequate or defective house wiring; improper voltage, electrical service, or electrical connections; or violation of applicable building, plumbing, or electrical codes, laws, ordinances, or regulations.

THIS WARRANTY DOES NOT COVER INCIDENTAL, CONSEQUENTIAL, OR SECONDARY DAMAGES.

ANY IMPLIED WARRANTIES ON THE PRODUCT DESCRIBED IN THIS WARRANTY WILL NOT BE EFFECTIVE AFTER THE EXPIRATION OF THIS WARRANTY.

No dealer, agent, representative or other person is authorized to extend or expand this limited warranty.

#### Claims Procedures

Any defects covered by this warranty should be promptly reported to:

AquaMaster® 4343 South Hamilton Road Groveport, Ohio 43125, USA

When writing about the defects, please provide the original owner's name, telephone number, and original address, serial number and model number of the product, and date of purchase. (This information should be listed in General Information at the front of this manual.) **AquaMaster**® reserves the right to replace defective parts with exact duplicates or their equivalent.

Call the HelpLine, 1-800-437-8993, for Return Information from 8 a.m. to 5 p.m. EST. The HelpLine fax number is (614) 836-9876.

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# **OWNER INFORMATION**

#### **General Information**



**Congratulations** on choosing a superior AquaMaster water treatment appliance! Soon you and your family will be enjoying clean, clear water. Use this guide to attain the maximum benefit from your appliance. As an owner, you may find the first few pages to be the most helpful in solving your needs. If you have trouble with the operation of your appliance, see *Troubleshooting* in the back of this manual or contact the HelpLine: 1-800-437-8993 from 8 a.m. to 5 p.m. EST. The HelpLine fax number is (614) 836-9876.

The HelpLine is available to answer questions about specific water problems, appliance installation, and operation. When calling the HelpLine, please have this guide and the serial number of your appliance available.

**Warning:** This appliance must be applied to potable water only. It is recommended that an independent AquaMaster dealer install and maintain this appliance.

**Note:** The manufacturer reserves the right to make specification and product changes without prior notice.

This manual is for installation, operation, and maintenance of the following water conditioning appliance models:

- AquaMaster® AMS700
- AquaMaster® AMS900
- AquaMaster® AMS950

#### For Owner's Reference

| Date of Installation:  |     |   |
|------------------------|-----|---|
| Model Number:          |     |   |
| Serial Number¹:        |     |   |
| Installer's Name:      |     |   |
| Distributor Name:      |     |   |
| Distributor Address:   |     |   |
|                        |     |   |
| Distributor Phone Numb | er: |   |
| Hardness:              |     | _ |
| Iron:                  |     | _ |
| pH:                    |     | _ |
| TDS:                   |     | _ |
| Water Pressure:        |     | _ |
| Water Temp:            |     |   |
| Returned Warranty Card |     |   |

<sup>&</sup>lt;sup>1</sup> The serial number is located under the cover on the back data plate.

<sup>&</sup>lt;sup>2</sup> Completely fill out the Warranty Card and return it by mail to ensure that the appliance is registered with the factory and the warranty becomes validated.

#### **Getting Maximum Efficiency From the Appliance**

To achieve the maximum benefit and performance from this appliance, familiarize yourself with this manual and the appliance.

- The salt level should always be at least 1/3 full. Refill the salt when the level drops below the water level in the brine cabinet. A clean pellet, solar, or cube-type salt is recommended. Do not use rock salt.
  - **Caution:** Do not mix different types of salt.
- You may use a salt substitute (such as potassium chloride) in place of water conditioner salt. A water treatment specialist should be contacted before a switch is made to a salt substitute. If potassium chloride is used in place of salt, the technician must select the potassium option during the programming of the controller. See Service Settings.
   Caution: Do not use potassium chloride if there is iron and/or manganese in the water.
- 3. Should your electricity be off for any reason, check your controller for the correct time and reset as necessary. See *Customer Settings*.
- 4. Program the appliance to regenerate at a time when the water is not being used. If there is more than one appliance, allow two hours between each regeneration.
- If dirt, sand, or large particles are present in the water supply, the appropriate filter can eliminate this problem.

- 6. The appliance may be disinfected with 5.25% sodium hypochlorite, which is the active ingredient in household chlorine bleach. To disinfect the appliance, add 4 fluid ounces (0.12 L) of chlorine bleach solution to the brine well of the brine cabinet. The brine cabinet should have water in it. Start a manual regeneration.
- 7. Protect the appliance, including the drain line, from freezing.
- 8. The bypass valve (located on the main control valve) enables you to bypass the appliance if any work is being performed on the appliance, well pump, or plumbing. See *Bypass Valve*. Use Bypass mode also for watering plants or lawns with untreated water.
- Before putting the appliance back in service after work has been performed, turn on the nearest cold water tap until water runs clear.
- 10. Adhere to all operational, maintenance, and placement requirements.
- 11. Inspect and clean the brine cabinet and air check/draw tube assembly annually or when sediment is present in the brine cabinet.
- 12. This product is certified for barium and radium 226/228 reduction according to NSF/ANSI Standard 44. Any bypass system must be completely in the Service position to ensure maximum barium and radium 226/228 reduction.

#### **Efficiency Statements**

This product is efficiency rated according to NSF/ANSI 44. The stated efficiencies are valid only at the specified salt dosage and 8 gpm (30 L/m):

| Model  | Rated Efficiency               | Salt Dosage    | Capacity at That Dosage  |
|--------|--------------------------------|----------------|--------------------------|
| AMS700 | 5,500 grains/lb (785 grams/kg) | 1 lb (0.45 kg) | 5,500 grains (356 grams) |
| AMS900 | 5,600 grains/lb (798 grams/kg) | 1 lb (0.45 kg) | 5,600 grains (362 grams) |
| AMS950 | 5,500 grains/lb (785 grams/kg) | 1 lb (0.45 kg) | 5,500 grains (356 grams) |

# INSTALLATION AND MAINTENANCE INFORMATION

#### **Checklist Before Installation**

Refer to this checklist before installation.

■ Water Quality—If the water supply contains sand, sulfur, bacteria, iron bacteria, tannins, algae, oil, acid, or other unusual substances, consider pre-treating the water to remove these contaminants before the water supply enters the appliance, unless the appliance is represented as being capable of treating these contaminants in its specifications.

The appropriate AquaMaster Water Filter can address these water shortcomings. Contact your water treatment specialist for assistance in obtaining appropriate pre-treatment before the water supply enters this appliance.

☐ **Iron**—A common problem found in many water supplies is iron. It is important to know what type of and how much iron is in the water supply.

| Iron Type  | Description  |
|--|--|
| Ferrous Iron*<br>(sometimes called clear<br>water or dissolved iron) | Only type of iron that can be treated with a water softener. See Maximum Ferrous Iron in Specifications.                     |
| Ferric Iron  | Insoluble and the particles can eventually foul a resin bed. It should be filtered out before the water reaches the softener |
| Organic Iron or Bacterial Iron                                       | Attached to other organic compounds in the water. Additional treatment is needed to remove this type of iron                 |
| Colloidal Iron   | Not dissolved, yet stays in suspension. A softener cannot remove this type of iron   |

<sup>\*</sup> If the water supply contains ferrous iron, a commercially available resin bed cleaner should be used every six months. Follow the instructions on the container. The hardness setting increases by 4 grains per gallon for every 1 mg/L (ppm) of ferrous iron programmed into the controller.

- ☐ Water Characteristics—The conditioner requires a pH of 7 or above to function properly. An iron test to determine iron levels is also necessary. An Acid Neutralizing Filter may be necessary if pH levels are below 7.
- Water Hardness—Double check the hardness of the water with the test strips provided to verify that your appliance is the right one for the job. If the result of your hardness test strip reaches the test maximum of 25 grains per gallon (427.5 ppm), mix 1 cup (0.25 liters) tap water with 1 cup (0.25 liters) distilled water. Then retest this mixture for hardness. Multiply your reading by 2 and use this setting number.
  - Model AMS700 will condition water for up to 70 grains of hardness per gallon (1,197 mg/L).
  - **Model AMS900** will condition water for up to 90 grains of hardness per gallon (1,539 mg/L).
  - Model AMS950 is FOR MUNICIPALLY-SUPPLIED WATER without iron. Model AMS950 will condition water up to 35 grains of hardness per gallon (599 mg/L).



- Water Pressure—Not less than 20 psi or greater than 120 psi (1.4–8.4 bar) constant. If water pressure exceeds 70 psi (4.8 bar), a pressure regulator is recommended.\*
- □ Water Supply Flow Rate—A minimum of 2.4 gallons (9 liters) per minute or equal to the backwash flow rate of the particular model is recommended. For the purposes of plumbing sizing, only the rated service flow rate and corresponding pressure loss may be used. Prolonged operation of a water conditioner at flow rates exceeding the tested service flow rate may compromise performance.
- **□ Water Temperature**—Not less than 40° or greater than 120°F (6°–49°C).

<sup>\*</sup>Applies to US plumbing codes. Check the plumbing codes of your country.

#### **Checklist Before Installation, Cont.**

| <b>Drain</b> —Drain the appliance to an appropriate drain, such as a floor drain or washer drain that will comply with |
|--|
| all applicable plumbing codes. To prevent back-siphoning, provide an adequate air gap or a siphon break. See           |
| Installation Steps and Start-Up Procedures. For installations under the kitchen sink, be sure to install the drain     |
| line using a dishwash air gap. Call the factory for recommended installation.  |

☐ **Electricity**—The transformer supplied is for a standard 120 volt, 60-cycle AC outlet for locations in North America or 220 volt, 50-cycle AC outlet for locations outside North America.

If you have any questions, contact your water treatment specialist.

#### **Precautions**

#### Do

- 1. Comply with all applicable building, plumbing, and electrical codes.
- 2. Install the appliance before the water heater.
- 3. Install the appliance after the pressure tank on well-water installations.
- 4. Install a pressure-reducing valve if the inlet pressure exceeds 70 psi (4.8 bar).\*
- 5. Examine the inlet line from the pressure tank to appliance on well water with iron (recommended minimum inlet pipe size 3/4-inch I.D.). On municipal water, recommended minimum inlet pipe size is 1/2-inch I.D.
- 6. Install a gravity drain on the cabinet.
- 7. Secure the drain line on the appliance and at the drain outlet. See *Installation Steps and Start-Up Procedures*.
- 8. Allow a minimum of 8 to 10 feet (2.4 to 3.1 meters) of 3/4-inch pipe from the outlet of the appliance to the inlet of the water heater.

#### Do Not

- 1. Do not install if checklist items are not satisfactory. See *Checklist Before Installation*.
- Do not install if the incoming or outlet piping water temperature exceeds 120°F (49°C). See Water Conditioner Specifications.
- 3. Do not allow soldering torch heat to be transferred to valve components or plastic parts when using the optional copper adapters.
- 4. Do not overtighten the plastic fittings.
- 5. Do not plumb the appliance against a wall that would prohibit access to plumbing. See *Installation Steps* and *Start-Up Procedures*.
- 6. Do not install the appliance backward. Follow the arrows on the inlet and outlet.
- 7. Do not plug the transformer into an outlet that is activated by an On/Off switch.
- 8. Do not connect the drain and the overflow (gravity drain) lines together.
- 9. Do not use to treat water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the appliance.
- 10. Do not allow your appliance or drain line to freeze.

<sup>\*</sup>Applies to US plumbing codes. Check the plumbing codes of your country.



#### Prepare the Placement Area

- A. Make sure the placement area is clean.
- B. Turn off the electricity and water supply to the water heater. For gas water heaters, turn the gas cock to "Pilot."
- **C.** Examine the inlet plumbing to ensure that the pipe is not plugged with lime, iron, or any other substance. Clean or replace plugged plumbing.
- D. Make sure the inlet/outlet and drain connections meet the applicable plumbing codes
- **E.** Check the arrows on the bypass valve to ensure that the water flows in the proper direction. See *Bypass Valve*. **Caution**: Do not plumb the appliance in backward.
- F. Place the appliance in the desired location using Figure 1 as a guide. The diagram in Figure 1 applies to basement, slab, crawl space, and outside installations. For under counter (kitchen sink), consult the factory for recommended instructions.
- G. For most installations, install the appliance after the pressure tank and any water filter appliance or water meter and before the water heater unless otherwise recommended. When installing any additional filters, such as a carbon filter for well water, place the filter after any water conditioning appliance unless otherwise recommended. Contact the HelpLine for further assistance in determining the proper installation sequence.
  Water Heaters: If less than 10 feet (3.1 meters) of pipe connects the water treatment appliance(s) to the water heater, install a check valve between the water treatment appliance and the water heater as close to the water heater as possible. Ensure that the water heater has an adequately rated temperature and pressure safety relief valve.
- **H.** For outside installations, the appliance should be enclosed so it is protected from the weather.

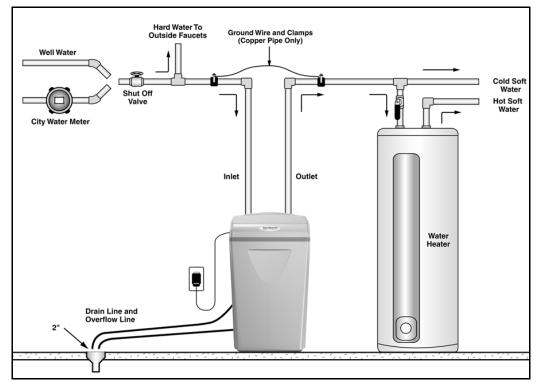


Figure 1: Appliance Placement

#### Step 2

#### Turn Off Water Supply

- A. Turn off the water supply.
- B. Open the hot and cold water taps to depressurize the lines.

#### Step 3

#### **Connect Water Lines**

**Note:** See *Optional Plumbing Procedures* for information on copper fittings and joining plastic pipe.

- A. Install Qest fittings. Qest connection fittings are provided with your appliance. Qest fittings provide a convenient, easy-to-use three-piece assembly for 3/4-inch copper plumbing or 3/4-inch CTS CPVC plastic tubing.
  - Ensure that the three components (1: collar, 2: metal retaining ring, and 3: nylon sleeve) are correctly installed in sequence on the pipe. (See Figure 2.)

    Note: Do not use Teflon tape or plumber's putty with Qest fittings. They are not necessary.
- B. Attach the water lines to the appliance in compliance with all applicable building, plumbing, and electrical codes. (See Figure 3.) Do NOT over tighten the connections on the plastic threads.
- C. Check the arrows on the valve to ensure that the water flows in the proper direction.

  Caution: Do NOT plumb your appliance in

**Caution:** Do NOT plumb your appliance in backward.





Figure 3: Connect Water Lines

# Step 4

#### Connect Gravity Overflow Connection

The overflow line drains away excess water should the tank fill with too much water or the appliance malfunction.

- A. Check that the overflow elbow is in the down position.
- B. Connect 1/2-inch (12.7-mm) I.D. tubing (size cannot be reduced) between the overflow fitting and a floor drain, laundry tub, or other suitable waste receptor. This tubing is not supplied with the appliance. Ensure that the overflow line ends at a drain that is at least 3 inches (76 mm) lower than the bottom of the overflow fitting. Maintain a minimum 2-inch (50-mm) air gap. The gravity line cannot be run overhead.

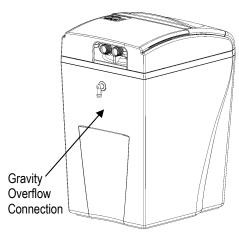


Figure 4: Gravity Overflow Connection

Step 5

#### Connect Drain Line

The drain line carries away the backwash water as part of the regeneration cycle.

- A. Connect the drain line to the drain end cap with a minimum 1/2-inch (12.7-mm) I.D. tubing (supplied). The size cannot be reduced.
- B. Route the drain line to a floor drain, laundry tub, or other suitable waste receptor. Maintain a minimum 2-inch (50-mm) air gap between the drain line and the flood level rim of the waste receptor to prevent back-siphoning. This drain line should make the shortest run to the suitable drain.
- C. The drain line may be elevated up to 8 feet (2.4 m) from the discharge on the appliance as long as the water pressure in your system is 40 psi (2.8 bar) or more.
- D. If the drain line is 25 feet (7.6 m) or longer, increase the drain line to 3/4-inch (19-mm) I.D. The end of the drain line must be equal to or lower in height than the control valve.

**Caution:** The drain line must not be kinked, crimped, or restricted in any way.

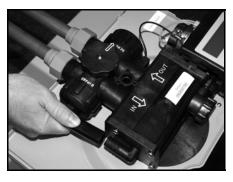


Figure 5: Connect Drain Line



Figure 6: Bypass Position

Step 6

#### Flush Lines

- A. Place the appliance in the Bypass position.
- B. Turn on the main water supply.
- C. Open the nearest cold water faucet to flush the plumbing of any excess soldering flux, air, or any other foreign material.

# Step 7

#### Check for Leaks

- A. Close all faucets.
- B. Check all lines and connections for leaks. If leaks are found:
  - 1. Turn off the main water supply.
  - 2. Open a cold water faucet to depressurize the lines.
  - 3. Close the faucet to eliminate any siphoning action.
  - 4. Repair all leaks.
  - 5. Turn on the water supply.
  - 6. Place the bypass in the Service position to slowly fill the media tank.
  - Open a cold water faucet to purge air out of the media tank.
  - 8. Close the faucet and recheck for leaks.



#### Plug in the Transformer

- A. Connect the transformer power cord to the back of the controller.
- **B.** Make sure the transformer cord is fed through the same area as the drain and water lines.
- **C.** Plug the transformer into an appropriate outlet.
- D. Ensure that the outlet selected is not operated by an On/Off switch.

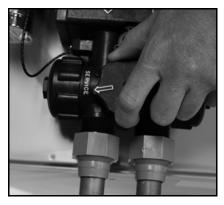


Figure 7: Service Position



Figure 8: Connect Transformer Power Cord



#### Set Up the Controller

A. Program the appliance controller. See *Setting and Using the Controller*.



#### Add Water to the Brine Cabinet

- A. Remove any packaging or installation materials.
- B. Add 2 gallons (7.6 L) of water to the brine cabinet. After the first regeneration, the appliance will automatically refill the correct amount of water into the brine cabinet.
- **C.** Ensure that the bypass is in Service position.
- **D.** Ensure that the salt dosage is set as recommended for the application.
- E. Initiate a manual regeneration (see Setting and Using the Controller) and inspect for proper operation. Allow the appliance to draw all the water out of the brine cabinet until the air check/draw tube sets (8–10 minutes).
- F. Press the Regenerate button to advance to the Brine Refill (04) position. Let the tank fill with the proper amount of water. The controller will then step the valve to the Home position.
  Note: This initial startup is the only time you will add water to the brine cabinet. Do not add water at any other time.

# Step 11

#### Fill the Brine Cabinet With Salt

A. Fill the brine cabinet with salt. (See Figure 9.) Use clean, white pellet or solar salt. Do not mix pellet with solar salt.

**Note:** Always keep the salt level above the water level. For convenience, completely fill the tank when refilling with salt.

B. After you add salt, including adding it after the tank has run out of salt, wait two hours for saturated brine before starting any regeneration.

**Caution:** Use of potassium chloride when iron and/or manganese are present in the raw water supply is not recommended.



Figure 9: Fill Brine Cabinet With Salt

# Step 12

#### Complete the Installation

- A. Ensure that the bypass is left in the Service position. See *Bypass Valve*.
- B. Ensure the water supply is on.
- **C.** Open the inlet valve and turn on the electricity to the water heater. For gas water heaters, return the gas cock to "On."
- D. Open a cold water tap and allow the appliance to flush for 20 minutes or until approximately 72 gallons (275 L) have passed through the appliance. This procedure is required to meet NSF compliance. Verify the flow rate on the controller, which indicates water flow. See Figure 11.
- E. Test the water at the nearest tap to verify soft water.
- F. Place the cover on the cabinet.
- **G.** Close the salt port lid.

#### **Bypass Valve**

The bypass valve can isolate the appliance should the appliance malfunction or leak. It can also permit the use of untreated water for watering plants, shrubs, or lawns.

The bypass is located on the main control valve. See Figure 10. To engage the bypass, turn the knob to the Bypass position. The appliance will be bypassed and all water to the home is raw, untreated water. To prevent untreated water from entering the home, water should not be used inside the home when the appliance is in Bypass mode. Ensure that the appliance is returned to Service mode when the appliance is repaired or the use of untreated water is complete by turning the knob to Service.

To blend hardness back into the water using the bypass, turn the knob slightly from the Service position toward the Bypass position.

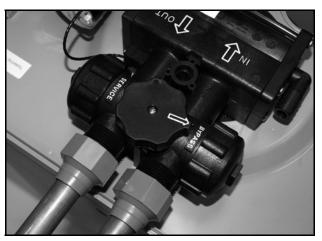


Figure 10: Bypass Valve

#### **Optional Plumbing Procedures**

This section provides information on plumbing with copper fittings and with plastic pipe.

#### Hard Plumbing the Bypass With Copper Fittings

Do not use Qest fittings for hard plumbing with copper fittings. When preparing the male threaded fittings of the I/O adapter, use the following guidelines to avoid damage to the plastic pipe threads.

- A. Wrap the threads three times with 1/2-inch wide Teflon tape. Place each consecutive wrap on top of the previous wrap.
- B. To prevent tearing of the tape, use Teflon paste on the first two male threads only. The paste lubricates the tape and fills the small void areas that might exist between the threads. When the joint is complete, there will be a small bead of sealant at the fitting interface, which indicates a properly joined connection.
- C. Use a union with a threaded connection to facilitate repair of potential leaks in soldered joints.
- D. Prepare the copper tail assemblies in advance to enable them to cool prior to final assembly. Advance preparation and cooling will prevent heat damage to the plastic pipe threads of the adapter.
- E. Ensure that the copper tube is long enough to allow fitting clearance with the valve cover in place.
- F. Turn the fitting counterclockwise until you feel the threads engage and then tighten to prevent cross threading. Do NOT overtighten the fittings.
  - **Caution:** Do NOT allow heat from the torch to transfer to the plastic valve component, which could be damaged.

#### **Optional Plumbing Procedures, Cont.**

#### Plastic (PVC/CPVC) Pipe Joining Procedure

To ensure reliable joint integrity when using solvent cement for PVC/CPVC plumbing, follow these recommendations:

- A. **Cutting**—The pipe must be cut square to allow for the proper interfacing of the pipe end and the fitting socket bottom. Use a wheel cutter, miter saw, or a ratchet shear for best results.
- B. **Deburring and Beveling**—Use a knife, plastic pipe deburring tool, or a file to remove burrs from the end of the pipe. Be sure to remove all burrs from the inside as well as the outside of the pipe. All pipe ends should be beveled to permit easier insertion of the pipe into the fitting. Failure to bevel the pipe end may cause a "wiping" effect in the fitting where the cement is forced to the end of the fitting socket. This creates a weak joint.
- C. Test Dry Fit of the Joint—Tapered fitting sockets are designed so that an interference fit should occur when the pipe is inserted about one-third to two-thirds of the way into the socket. Occasionally, when pipe and fitting dimensions are at the tolerance extremes, it will be possible to fully insert dry pipe to the bottom of the fitting socket. When this happens, a sufficient quantity of cement must be applied to the joint to fill the gap between the pipe and fitting.
- D. Inspection, Cleaning, and Priming—Inspect the inside of the pipe and fitting sockets and remove dirt, grease, or moisture with a clean dry cloth. If wiping fails to clean the surfaces, use a chemical cleaner. Check for possible damage such as splits or cracks and replace if necessary. Use purple primer to penetrate and soften the bonding surfaces of the PVC or CPVC pipe and fittings. Proceed without hesitation to the cementing procedure while the primed surfaces are still wet.
- E. Application of Solvent Cement—Apply the solvent cement evenly and quickly around the outside of the pipe while the primer is still wet. Apply a light coat of cement evenly around the inside of the fitting socket. Do not allow excess cement to "puddle" in the fitting. Apply a second coat of cement to the pipe end.
- F. **Joint Assembly**—Working quickly, insert the pipe into the fitting socket and give a 1/4-turn of the pipe or fitting while pushing toward the fitting stop. This action will evenly distribute the cement. Do NOT continue to rotate the pipe or fitting after the stop has been reached. Hold the joint tightly together for about 15 seconds to prevent the pipe from "creeping" out of the fitting. A good joint will have sufficient cement to make a small bead all the way around the outside of the fitting hub. The joint should not be disturbed immediately after the cementing procedure. Allow adequate time for the joint to cure properly. Exact drying time is hard to predict because of environmental variables. Follow the recommended joint curing times on the primer and cement container labels.

#### **Five-Button Controller**

This appliance features a five-button controller with an LCD display. The controller can be used to view the appliance's status, perform regenerations, and change settings. An independent AquaMaster dealer should set the Service Settings during installation of the appliance.

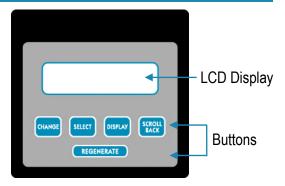


Figure 11: Five-Button Controller

| Controller Part                  | Function  |
|----------------------------------|---|
| LCD Display                      | Shows the status of the controller; it is very important to know which mode the controller is in for proper operations  |
| Normal Operating<br>Mode         | <ul> <li>Shows</li> <li>The amount of soft water remaining until the next automatic regeneration. Each person in the household uses about 75 gallons (284 L) per day.</li> <li>The number of days until the next regeneration (Mode 1, Filter = No)</li> <li>The flow rate in gallons per minute (Filter = No)</li> <li>Whether the appliance will regenerate tonight (If the Regenerate button has been pressed and released)</li> </ul> |
| Service Settings<br>Mode         | Includes settings such as the language, mode, water hardness, and time of each regeneration step. Service Settings must be set before Customer Settings. Otherwise, some values may not be available. Service Settings Mode is intended for use by qualified service personnel  |
| Customer Setting<br>Mode         | Includes setting the time of day, the regeneration time, and the number of people in the household; depending on the service settings, this option may not be available   |
| Water Flowing Indicator          | Indicates that water is flowing through the appliance; useful for checking for proper plumbing and leaks  |
| Recharge/<br>Regeneration Status | Shows regeneration cycle positions during regeneration  |

# Five-Button Controller, Cont.

| Controller Part | Function  |
|-----------------|---|
| Buttons         | The Change, Select, Display, and Scroll Back buttons are used when changing Customer Settings and Service Settings.   |
| Change          | The Change button is used with the Select button to set the value of certain parameters.  • When you press the Change button, the value under the cursor changes to the next available value, typically increasing by one until all values have been displayed and the process begins again.  |
| Select          | The Select button is used to move the cursor when setting parameters.  1. Press and release the Select button to move the cursor one digit to the right of the parameter to be changed.  2. When the cursor is at the extreme right position, press the Select button again to reset the cursor to the extreme left position.   |
| Display         | <ul> <li>The Display button is used to enter programming modes and also to save a value and display the next value to be changed.</li> <li>1. To program Service Settings, press and hold both the Display button and the Select button for about five seconds while "Service Setting" is displayed.</li> <li>2. To program Customer Settings, press and hold the Display button for about five seconds while "Customer Setting" is displayed.</li> </ul> |
| Scroll Back     | The Scroll Back function is used to step back to a previous parameter setting. It is typically used to go back to correct a setting without the need to scroll forward through all settings.  |
| Regenerate      | The Regenerate button at the bottom of the controller is used when starting your water conditioning appliance, to start an immediate regeneration, or to restore capacity if you run out of salt.   |

# **Quick Reference**

| Button      | Function                         |
|-------------|----------------------------------|
| Change      | To set the value                 |
| Select      | To move cursor to the right      |
| Display     | To move to next setting          |
| Scroll Back | To step back to previous setting |

#### **Customer Settings**

Service Settings must be set before Customer Settings; Service Settings should be set during installation of the appliance.

To set Customer Settings, press and hold the Display button for about five seconds while "Customer Setting" displays. Release the button when "Set Time" displays. If the setting displayed is correct, press Display to move to the next setting.

#### Step 1

#### Set Time of Day

Display reads "Set Time" followed by the current time that is set; the cursor will be under the second hours digit.

#### To Change the Time of Day

- A. Press Change repeatedly until the current hour is displayed.
- B. Press Select to set the hour and move the cursor to the right.
- **C.** Do the same to set the minutes. Select AM or PM. When the desired time is displayed, press Display to step to the next parameter.

**Note:** Whenever you experience an electrical outage, check your controller for the correct time. Make any necessary corrections.

### Step 2

#### Set Regeneration Time

Display reads "Reg. Time" followed by the current regeneration time that is set; the cursor will be under the second hours digit. Usually you want to set a regeneration time when water will not be used.

#### To Change the Regeneration Time

- A. Follow the procedure outlined above for setting the time.
- **B.** When the desired regeneration time is displayed, press Display.

#### Step 3

#### Set Number of People

Display reads "# People" followed by the current setting for the number of people in the household; the cursor will be under the tens digit.

#### To Change the Number of People

- A. Press Change repeatedly until the desired value is displayed; values will cycle from 0 to 9.
- B. Press Select and the cursor moves to the right.
- C. When the desired number of people is displayed, press Display to exit the Customer Setting mode.

When you press the Display button at "# People," the values are saved, and the controller returns to Normal operating mode.

#### **Setting and Using the Controller**

The controller must be set up correctly for the appliance to perform properly.

**Note:** Ensure that the bottom of the controller is firmly locked onto the four tabs on the top of the drive end cap assembly. See Figure 14.

#### **Regenerate Button**

The Regenerate button is used when starting the water filtration appliance and to start an immediate regeneration. The Regenerate button can be used in three ways:

- 1. The Regenerate button can be used to put the appliance into an immediate regeneration.
  - A. Press and hold the Regenerate button for about five seconds until the display changes from "Regenerate" to "Going to."
  - B. The appliance is in regeneration mode and will display the status of each cycle. After all regeneration cycles are complete, the display will return to Normal operating mode.
- 2. The Regenerate button can be used to quickly advance through all of the regeneration cycles to speed up the cycles, which is used when starting up or diagnosing the appliance

only.

- A. To advance through the regeneration cycles, press and hold the Regenerate button for about five seconds until the display changes to "Going to."
- B. The cycle position will display (for example, Backwash 1).
- C. Each cycle can be advanced by pressing the Regenerate button. Always wait until the cycle position displays before advancing to the next cycle position.
- 3. Press and release the Regenerate button in Normal operating mode to schedule a regeneration tonight or toggle it off.

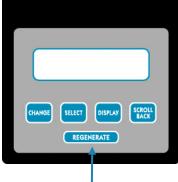


Figure 12: Regenerate Button

#### **Service Settings**

To program Service settings on the controller, press and hold the Select and Display buttons while "Service Settings" is displayed until "Set Language Eng" is displayed. Programming Service Settings is similar to programming Customer Settings (see *Customer Settings* for programming details). The values that can be set are listed below. The values in the table are factory default settings only.

**Note:** The Service Settings must be set before the Customer Settings.

|                         |  | Sample Settings for Models  |   |   |  |
|-------------------------|--|---|---|---|--|
| Display                 | Meaning  | AMS700<br>and<br>AMS950   | AMS900  | Comments  |  |
| Set Language Eng        | Set the language of the display                                  | Eng   | Eng   |   |  |
| Units ENG               | Units of measure   | ENG   | ENG   |   |  |
| Soft. v. #              | Displays the current software version                            | Soft. v. #  | Soft. v. #  | For reference only  |  |
| Mode <u>2</u>           | Operating Mode   | 2   | 2   | Mode 2 is default regeneration mode on Demand. Mode 1 is for set timed regeneration (not recommended) |  |
| Hard. Gr. <u>0</u> 25   | Hardness grains of the water that was tested                     | 020<br>(Enter<br>hardness in<br>grains per<br>gallon-gpm)   | 020<br>(Enter<br>hardness in<br>grains per<br>gallon-gpm) | Varies depending on water supply.   |  |
| Iron ppm <u>0</u> 0     | Amount of iron in parts per million of the water that was tested | 00  | 00  | Default set at zero for municipal water supply. Well water supply requires testing.                   |  |
| Mang. ppm <u>0</u> 0    | Amount of manganese in parts per million of incoming water       | 00  | 00  | Default set at zero for municipal water supply. Well water supply requires testing.                   |  |
| Salt = Sodiu            | m Material filling the brine cabinet                             | Sodium or Potassium   | Sodium or<br>Potassium                                    | Select sodium (salt) most common (See <i>Warning</i> )  |  |
| Comp. Hard. 0002        | 5 Compensated hardness   | This parameter cannot be set. This is the compensated hardness using the hardness, iron, and manganese, and salt settings. It should read the same as the hardness entered above, if iron and manganese are set at zero, and salt is set at sodium. |   | manganese, and salt settings. It hardness entered above, if iron and                                  |  |
| Capac. Gr. <u>1</u> 040 | The desired capacity number                                      | 10400   | 15400   | These generally offer the best efficiency.  |  |
| 72–96 hr Regen N        | A way to force regeneration at regularly-scheduled intervals     | No  | No  | Yes, if iron in incoming water (well).  |  |
| Backwash 1 <u>0</u> 1.0 | Number of minutes the first backwash cycle lasts                 | 01.0  | 01.0  |   |  |

**Warning:** When iron and/or manganese is present in the water supply, do not use potassium chloride as a regenerant. Iron and/or manganese bacteria may develop and foul the conditioning media and may void the warranty.

This table continues on the next page.

|              |              |  | Sample Settings for Models |        |                         |  |
|--------------|--------------|--|----------------------------|--------|-------------------------|--|
| Display      |              | Meaning  | AMS700<br>and<br>AMS950    | AMS900 | Comments                |  |
| Brine/Rinse  | <u>1</u> 6.0 | Number of minutes the first brine and slow rinse cycle lasts                       | 16.0                       | 21.0   |                         |  |
| Backwash 2   | <u>0</u> 3.0 | Number of minutes the second backwash cycle lasts                                  | 03.0                       | 03.0   |                         |  |
| Salt lbs.    | <u>0</u> 2.5 | Amount of salt set to be used in each regeneration to achieve the capacity setting | 02.5                       | 03.0   |                         |  |
| Turbine Test | No           | Used by qualified personnel for diagnostic purposes                                | No                         | No     | Do NOT set this to Yes. |  |
| Reg. Tonight | No           | Sets the appliance to regenerate tonight   | No                         | No     | Default                 |  |
| Filter?      | No           | Used by qualified service personnel  | No                         | No     | Default                 |  |

When you press the Display button at "Filter?," the values are saved, and the controller returns to Normal operating mode.

#### **Operating Modes**

The appliance has two operating modes: Timer mode and Meter Delayed mode. Both modes are equipped with Capacity Guard®, which ensures that a supply of conditioned water will be available even with excessive water usage.

#### Mode 1—Timer Mode

When the appliance is in Timer mode, it will regenerate based on the frequency that is set, for example every day or up to every 12 days. The time of regeneration can be set.

#### Mode 2—Meter Delayed Mode

When the appliance is in Meter Delayed mode, it will regenerate based on the actual water usage and the total capacity of the appliance. The time that the regeneration takes place can be set, for example 2:00 AM. Should the total capacity be depleted before the set regeneration time, a forced regeneration will occur.

#### 72-96 Hour Regeneration

If this value is set to Yes, the appliance will be forced to regenerate every 72–96 hours unless a regeneration based on water usage occurs within the time interval. The value should always be set to Yes if iron is present in the water.

#### Mode 1 (Timer Mode) and Mode 2 (Meter Delayed Mode) Setting Chart

This section provides guidance for using different service settings to achieve the desired capacity. Depending on your water hardness, other settings as detailed below may be preferable. In most cases, when hardness is 35 grains per gallon, setting #2 is the most efficient.

|  | AMS700      | AMS900      | AMS950      |
|--|-------------|-------------|-------------|
| #1 Salt Setting                              |             |             |             |
| Backwash 1 (minutes)                         | 1           | 1           | 1           |
| Brine/Rinse (minutes)                        | 8           | 11          | 8           |
| Backwash 2 (minutes)                         | 3           | 3           | 3           |
| Capacity (grains/grams)                      | 5,500/356   | 5,600/362   | 5,500/356   |
| Salt (lb/kg)                                 | 1.0/0.45    | 1.0/0.45    | 1.0/0.45    |
| Total length of regeneration (minutes)       | 12          | 15          | 12          |
| Water Used per regeneration (gallons/liters) | 11/41.6     | 11/41.6     | 12/45.4     |
| #2 Salt Setting                              |             |             |             |
| Backwash 1 (minutes)                         | 1           | 1           | 1           |
| Brine/Rinse (minutes)                        | 16          | 21          | 16          |
| Backwash 2 (minutes)                         | 3           | 3           | 3           |
| Capacity (grains/grams)                      | 10,400/685  | 15,400/994  | 10,400/685  |
| Salt (lb/kg)                                 | 2.5/1.13    | 3.0/1.35    | 2.5/1.13    |
| Total length of regeneration (minutes)       | 20          | 25          | 20          |
| Water Used per regeneration (gallons/liters) | 13.9/52.6   | 14.8/56.0   | 15.1/57.2   |
| #3 Salt Setting                              |             |             |             |
| Backwash 1 (minutes)                         | 1           | 1           | 1           |
| Brine/Rinse (minutes)                        | 32          | 43          | 32          |
| Backwash 2 (minutes)                         | 3           | 3           | 3           |
| Capacity (grains/grams)                      | 17,000/1097 | 28,800/1858 | 17,000/1097 |
| Salt (lb/kg)                                 | 6.5/2.93    | 7.5/3.38    | 6.5/2.93    |
| Total length of regeneration (minutes)       | 36          | 47          | 36          |
| Water Used per regeneration (gallons/liters) | 22.4/84.8   | 22.5/85.2   | 24/90.8     |
| #4 Salt Setting                              |             |             |             |
| Backwash 1 (minutes)                         | 1           | 1           | 1           |
| Brine/Rinse (minutes)                        | 54          | 66          | 54          |
| Backwash 2 (minutes)                         | 3           | 3           | 3           |
| Capacity (grains/grams)                      | 22,100/1426 | 36,400/2194 | 22,100/1426 |
| Salt (lb/kg)                                 | 12/5.40     | 15/6.75     | 12/5.40     |
| Total length of regeneration (minutes)       | 58          | 70          | 58          |
| Water Used per regeneration (gallons/liters) | 29/109.8    | 32/121.1    | 30/113.6    |

#### Cabinet/Cover/Salt Lid Assemblies

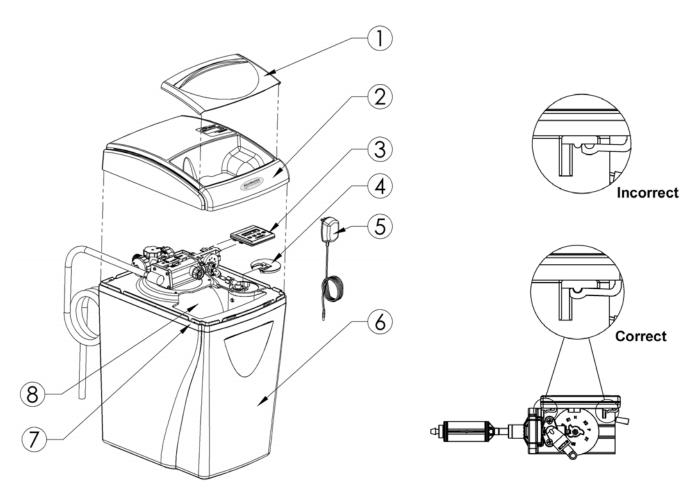


Figure 13: Cabinet and Cover Assemblies

Figure 14: Controller Tab Lock Detail

|   | Part # | Description                                 | Quantity |
|---|--------|---|----------|
| 1 | 54306  | Salt Port Lid                               | 1        |
| 2 | 54324  | Valve Cover Assembly                        | 1        |
| 3 | 54550  | Computer Control Assembly                   | 1        |
| 4 | 54310  | Brine Well Cover                            | 1        |
| 5 | 93245  | 12V Transformer/Power Cord                  | 1        |
| 6 | 54303  | Cabinet—Model 700                           | 1        |
|   | 54309  | Cabinet—Model 900 and 950                   | 1        |
| 7 | 54305  | Support Panel                               | 1        |
| 8 | 93530  | Media tank, empty—Model 700 only            | 1        |
|   | 95505  | Media tank, empty—Model 900 only            | 1        |
|   | 97509  | Media tank, empty, fill plug—Model 950 only | 1        |

# **Cabinet and Assemblies**

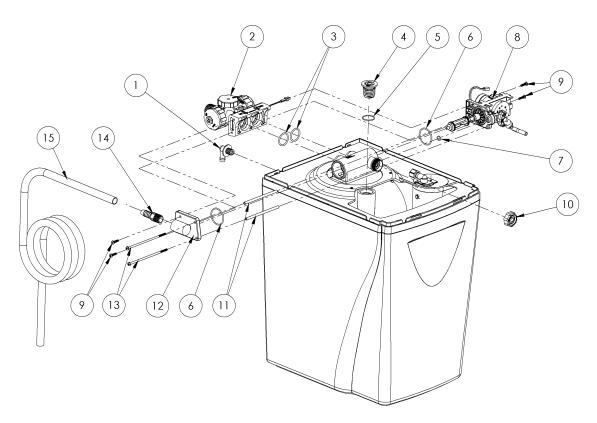


Figure 15: Cabinet and Assemblies

|    | Part #    | Description                                   | Quantity |
|----|-----------|---|----------|
| 1  | C0700A    | Overflow Elbow                                | 1        |
| 2  | 54512     | Bypass Assembly                               | 1        |
| 3  | 93838     | O-Ring  | 2        |
| 4  | 93281     | Fill Plug—Model 950 only                      | 1        |
| 5  | 93272     | O-Ring—Model 950 only                         | 1        |
| 6  | 93808     | O-Ring  | 2        |
| 7  | 90828     | O-Ring  | 1        |
| 8  | 54520     | Drive End Cap Assembly                        | 1        |
| 9  | 93870     | Screw   | 4        |
| 10 | 93504     | Injector Assembly                             | 1        |
| 11 | 93835     | Sleeve  | 2        |
| 12 | 90614-2.4 | Drain End Cap, Barbed—Models 700 and 900 only | 1        |
|    | 90614-3.0 | Drain End Cap Assembly—Model 950 only         | 1        |
| 13 | 93809     | Screw   | 2        |
| 14 | V185      | Drain Fitting, 1/2" MNPT x Barb               | 1        |
| 15 | 93842     | Drain Line                                    | 1        |

# Assembly and Parts, Cont.

# **Injector Assembly**

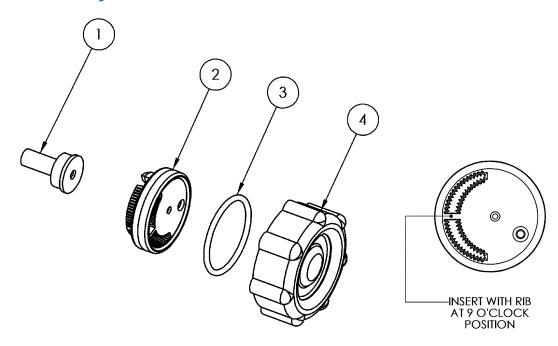


Figure 16: Injector Assembly

|   | Part # | Description                           | Quantity |
|---|--------|---------------------------------------|----------|
| 1 | 93223  | Injector Throat                       | 1        |
| 2 | 53224  | Injector Nozzle with Over-Mold Gasket | 1        |
| 3 | 93806  | O-Ring                                | 1        |
| 4 | 53235  | Injector Cap                          | 1        |
|   | 93504  | All of the above parts                |          |

| 93223 Injector Throat In conjunction with the Injector Nozzle (53224) it creates the vacuum that draws th from the brine cabinet. The center hole should be clear of debris, round, and undare Throat should be pressed flush into the opening in the valve. If the Throat is remove replaced with a new one. |   |
|---|---|
| 53224 Injector<br>Nozzle with<br>Over-Mold Gasket   | Together with the Throat (93223) creates the vacuum that draws the brine solution from the Brine Cabinet. The small hole in the Injector Nozzle (53224) is the one that creates the "injection-stream" that enters the Throat. It is important that this hole is round, undamaged, and clear of debris. If this hole becomes "clogged," do not use anything (such as metal objects) to clear this opening. Damage may occur. Use a clean cloth and flush with water. If necessary, a wooden toothpick may be used. When assembling to the Valve, the Nozzle hole should line up with the Throat. Flush screen with water to clean. The over-mold gasket seals between the Injector Nozzle and the Injector Cap. |
| 53235 Injector Cap  | Holds the injector assembly together and seals the assembly to the Main Valve Body.   |

# **Bypass Assembly**

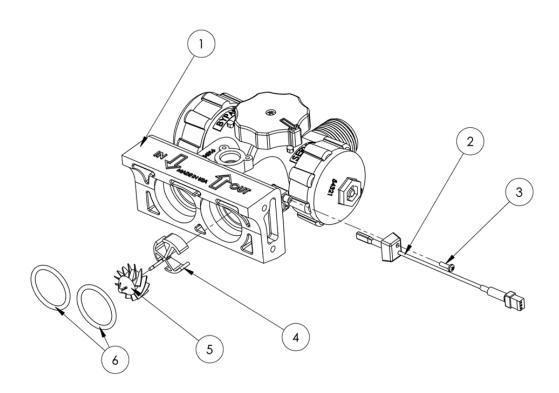


Figure 17: Bypass Assembly

|   | Part # | Description                               | Quantity |
|---|--------|---|----------|
| 1 | 54512  | Bypass Assembly (also includes items 2-6) | 1        |
| 2 | 93860  | Turbine Sensor/Cap Assembly               | 1        |
| 3 | 90809  | Sensor Cap Screw, self-tapping            | 1        |
| 4 | 54320  | Plastic Turbine Axle                      | 1        |
| 5 | 90522  | Turbine Assembly                          | 1        |
| 6 | 93838  | O-Ring                                    | 2        |

# **Drive End Cap Assembly**

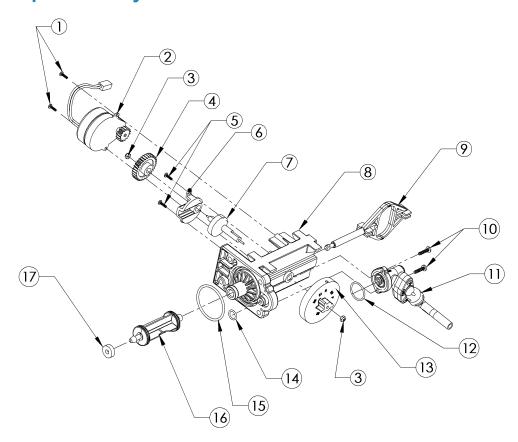


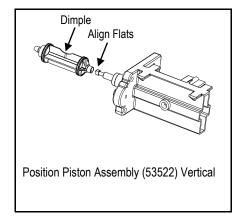
Figure 18: Drive End Cap Assembly

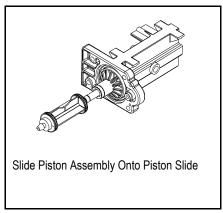
|    | Part #    | Description  | Quantity |
|----|-----------|--|----------|
| 1  | 90802     | Screw, self-tapping  | 2        |
| 2  | 90217     | Drive Motor  | 1        |
| 3  | 93891     | 1/4" Hex Nut   | 2        |
| 4  | 93238     | Drive Gear   | 1        |
| 5  | 90809     | Screw, self-tapping, Cam Cover                               | 2        |
| 6  | 93219     | Piston Slide Cam Cover                                       | 1        |
| 7  | 93217     | Piston Slide Cam   | 1        |
| 8  | 93583     | Drive End Cap  | 1        |
| 9  | 54202     | Piston Slide   | 1        |
| 10 | 90818     | Screw, self-tapping  | 2        |
| 11 | 54521     | Brine Valve Assembly   | 1        |
| 12 | 90821     | O-Ring   | 1        |
| 13 | 54502 KIT | Magnet Disk Assembly   | 1        |
| 14 | 90828     | O-Ring   | 1        |
| 15 | 93808     | O-Ring   | 1        |
| 16 | 53522     | Drive Piston Assembly  | 1        |
| 17 | 93839     | Drain Gasket   | 1        |
|    | 54520     | Entire Assembly (all of the above parts except 1, 2, and 13) |          |

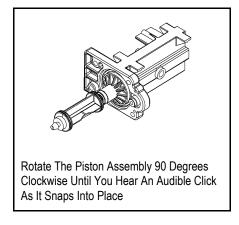
# **Assembly and Parts, Cont.**

# **Drive End Cap Assembly Cont.**

| 90217 Drive Motor               | The Motor is held in place by two, 1/2-inch self-tapping screws. The screws should be "snug." The brass pinion gear on the Motor should engage the plastic Drive Gear (93238). The wires should be securely fastened to the Controller.  |
|---------------------------------|--|
| 93238 Drive Gear                | The Drive gear is assembled to the Slide Cam by means of a "keyed" opening, which transfers the "torque" generated by the Motor to the rest of the drive system. If the drive system becomes jammed, this opening can become "rounded" causing the gear to turn, but not the Piston Slide Cam. If this occurs, clear the jam and replace the Drive Gear (93238) and Piston Slide Cam (93217).  |
| 93219 Piston Slide<br>Cam Cover | The cover secures the Piston Slide Cam (93217) in place and acts as a bushing for the Cam Shaft.   |
| 93217 Piston Slide<br>Cam       | This is the "heart" of the drive system. There is a threaded stainless steel shaft that runs through the main drive axle. The Drive Gear (93238) is attached at the short end and the Magnet Disk (54502) at the other end. The Slide Cam is assembled inside of the Piston Slide (54202). This Cam Shaft should turn freely before the Motor is assembled.  |
| 93583 Drive End Cap             | Seals the two openings on the Main Valve Body. The larger diameter opening is sealed with an O-Ring used as an axial or "face" seal. The O-Ring sits in a groove in the End Cap. This groove must be free of defects such as pits or scratches and also free of debris. The smaller diameter seal is accomplished with an O-Ring used as a radial seal. The O-Ring should be placed on the male boss on the End Cap. When assembling the End Cap to the Valve Body, care should be taken to make sure the small O-Ring is aligned with the opening in the Valve Body and that the large O-Ring stays in the groove in the End Cap. If misaligned, the O-Rings can become pinched and leak. |
| 54202 Piston Slide              | The Slide should move freely inside the End Cap Housing.   |
| 53522 Drive Piston<br>Assembly  | The Drive Piston attaches to the Piston Slide (54202) by placing the "slot" of the Piston onto the matching flat of the Slide. To remove Piston, rotate Piston 90° counterclockwise. To replace Piston, rotate 90° clockwise until you hear an audible "click." See reference drawings below.  |







# **Brine Valve Housing Assembly**

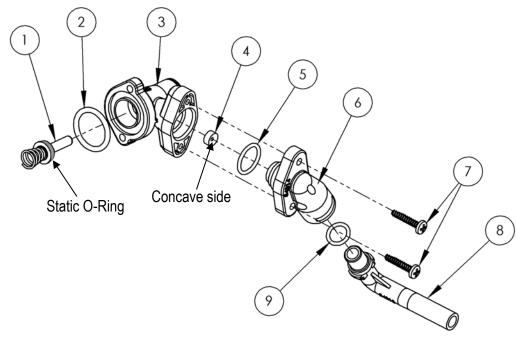


Figure 19: Brine Valve Housing Assembly

|   | Part # | Description                                | Quantity |
|---|--------|--|----------|
| 1 | 53511  | Piston Assembly (includes O-Ring & Spring) | 1        |
| 2 | 90821  | O-Ring                                     | 1        |
| 3 | 53510  | Housing                                    | 1        |
| 4 | 90843  | 0.5 gpm Flow Control                       | 1        |
| 5 | 93805  | O-Ring                                     | 1        |
| 6 | 54314  | Brine Valve Cap                            | 1        |
| 7 | 90818  | Screw, self-tapping                        | 2        |
| 8 | 54315  | Brine Valve Elbow                          | 1        |
| 9 | 90828  | O-Ring                                     | 1        |
|   | 54521  | Entire Assembly (all of the above parts)   |          |

| 53511 Brine<br>Piston         | The Piston should have an O-Ring on the shaft side of the flange and a spring pressed onto a boss on the other side. The O-Ring should be free of defects such as cuts or debris on the shaft side.  |
|-------------------------------|--|
| 53510 Housing                 | Just inside the entrance hole for the Brine Piston (53511) is a concave seat area that must be free of defects such as nicks, indentations, or debris. This seat area ensures a leak-free seal for the static O-Ring on the Brine Piston. If any defects are detected by visual inspection, repair or replace as needed. |
| 90843 0.5 gpm<br>Flow Control | The Flow Button has two distinct and different sides. One is "flat"; the other is "concave." The button should be centered in the housing opening with the four locator "ribs" with the concave side facing the Housing End Cap (93247).   |

# **Assembly and Parts, Cont.**

# **Drain End Cap Assembly**

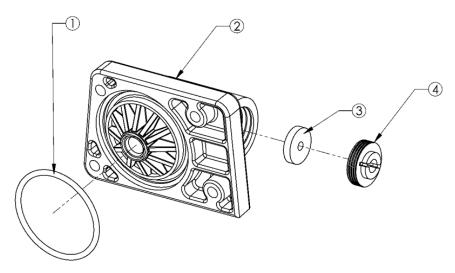


Figure 20: Drain End Cap Assembly

|   | Part #    | Description  | Quantity |
|---|-----------|--|----------|
| 1 | 93808     | O-Ring   | 1        |
| 2 | 90268     | Drain End Cap  | 1        |
| 3 | H2086-2.4 | Drain Line Flow Control— Models 700 and 900              | 1        |
|   | H2086-3.0 | Drain Line Flow Control— Model 950                       |          |
| 4 | 90267     | Retainer   | 1        |
|   | 90614-2.4 | Entire Assembly (all the above parts)—Models 700 and 900 | 1        |
|   | 90614-3.0 | Entire Assembly (all the above parts)—Model 950          |          |

| 90268 Drain End Cap              | The Drain End Cap (90268) seals the left opening on the Main Valve Body. The opening is sealed with an O-Ring used as axial or "face" seal. The O-Ring sits in a groove in the End Cap. This groove must be free of defects such as pits or scratches and also free of debris. When assembling the End Cap to the Valve Body, care should be taken to make sure that the O-Ring stays in the groove in the End Cap. If misaligned, the O-Ring can become pinched and leak. |
|----------------------------------|--|
| H2086 Drain Line<br>Flow Control | The Drain Line Flow Control (DLFC) maintains a constant (plus or minus 10%) backwash flow rate at varying pressures. Care should be taken when replacing DLFCs to ensure that the correct rate is being used for a particular model. Refer to <i>Specifications</i> . When assembling the flow control, ensure that the rounded (radiused) side of the hole faces in toward the water flow.  |
| 90267 Retainer                   | The Retainer (90267) holds the backwash Flow Control (H2086) in place. One side is smooth and the other has a groove for a screwdriver. When assembling the retainer to the Drain End Cap (90268), the retainer should be screwed in until it stops. If the retainer is not fully engaged, the Flow Control may not function properly.   |

# **Safety Shutoff Assembly**

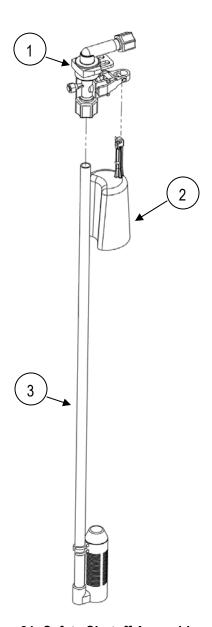


Figure 21: Safety Shutoff Assembly

|   | Part # | Description  | Quantity |
|---|--------|--|----------|
| 1 | 54226  | Safety Shutoff (See Figure 22)                             | 1        |
| 2 | 56018  | Float  | 1        |
| 3 | 54228  | Air Check—Model 700  | 1        |
|   | 54229  | Air Check—Model 900 and 950                                | 1        |
|   | 54526  | Entire Assembly (all of the above parts)—Model 700         |          |
|   | 54330  | Entire Assembly (all of the above parts)—Model 900 and 950 |          |

#### **Safety Shutoff Valve Elbow Installation**

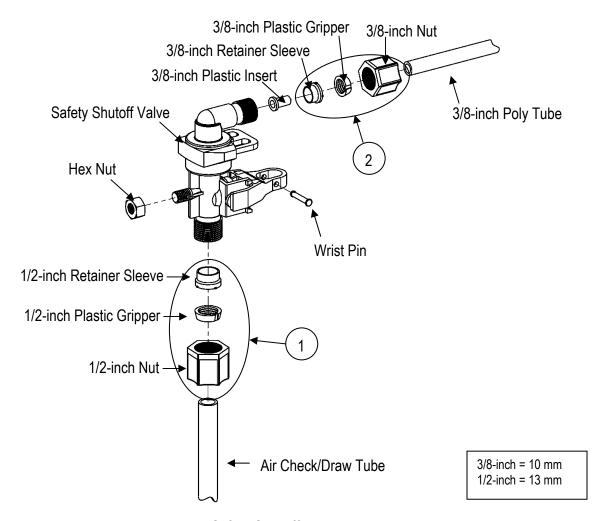


Figure 22: Safety Shutoff Valve Elbow Installation

|   | Part # | Description                           | Quantity |
|---|--------|---------------------------------------|----------|
| 1 | 54112  | 1/2-inch (13-mm) Compression Assembly | 1        |
| 2 | 54138  | 3/8-inch (10-mm) Compression Assembly | 1        |

The nut, gripper, and retainer sleeve are a three-piece assembly that can come apart if removed from the elbow body. Parts must be reassembled exactly as shown to function properly.

When connecting the 3/8-inch (10-mm) poly tube, first assemble the nut, gripper, and retainer sleeve on the tubing. Then insert the plastic insert. Screw the nut on the elbow body. With a wrench, tighten the nut securely to create a water-tight connection.

# **Troubleshooting**

| Problem                                     | Possible Cause  | Solution   |  |
|---|---|--|--|
| No soft water after                         | No salt in brine cabinet  | Add salt   |  |
| regeneration                                | Sediment in brine cabinet has plugged the brine line and air check/draw tube  | Remove air check/draw tube and flush with clean water. Clean injector assembly. Clean any sediment from brine cabinet  |  |
|   | Flow control is plugged   | Remove brine piston housing and clear debris from the flow control   |  |
|   | Drain line is pinched, frozen, or restricted  | Straighten, thaw, or unclog the drain line   |  |
|   | Clogged injector assembly   | Remove injector cap and clean nozzle and throat with a wooden toothpick. Replace throat if removed   |  |
|   | Salt bridge has formed due to high humidity or the wrong kind of salt   | Test with a blunt object like a broom handle. Push the handle into the salt to dislodge the salt bridge, or use hot water around the inside perimeter to loosen salt |  |
| No soft water                               | The bypass valve is in the Bypass position  | Place the bypass valve in the Service position   |  |
|   | Appliance is plumbed backward   | Check that appliance is plumbed correctly  |  |
|   | Extended power outage   | Reset the time of day  |  |
|   | Water hardness has increased  | Re-test the water and re-enter a new setting number  |  |
|   | Not metering water  | Flow should be indicated with water usage. If no flow, see below   |  |
| No flow is indicated                        | The bypass valve is in the Bypass position  | Place the bypass valve in the Service position   |  |
| when water is flowing                       | Appliance is plumbed backward   | Check that appliance is plumbed correctly  |  |
|   | Sensor not receiving signal from magnet on turbine  | Remove sensor from Bypass housing. Test with magnet on either flat side of sensor. If flow is indicated, check turbine. If no flow, replace sensor                   |  |
| Flow indicated when water is not being used | The household plumbing system has a leak  | Repair the leak  |  |
| No read-out in display                      | Electric cord is unplugged  | Plug in the transformer  |  |
|   | No electric power at outlet   | Check power source. Make sure outlet is not controlled by a switch   |  |
|   | Defective transformer   | Test with volt meter for 12 VAC at control. If less than 10 VAC or greater than 14 VAC, replace the transformer  |  |
|   | Defective circuit board   | With 12 VAC present at controller, replace the controller  |  |
|   | High ambient room temperature. If the temperature exceeds 120°F, the display will blank out. This does not affect the operation of the controller | No action necessary  |  |

# **Troubleshooting, Cont.**

| Problem                             | Possible Cause  | Solution  |  |
|-------------------------------------|---|---|--|
| Appliance stays in regeneration     | Controller not attached properly                                    | Make sure the controller is pushed all the way onto the drive end cap                               |  |
|                                     | Defective magnet disk   | Replace magnet disk   |  |
|                                     | Foreign object in valve body  | Remove foreign object(s) from the valve body  |  |
|                                     | Broken valve assembly. Motor running                                | Repair the drive end cap  |  |
| Excess water in brine cabinet       | Restricted, frozen, or pinched drain line                           | Remove restriction, thaw, or straighten drain line  |  |
|                                     | Plugged brine line, brine line flow control, or air check/draw tube | Clean flow control, air check/draw tube, and brine line. Clean any sediment from the brine cabinet  |  |
|                                     | Plugged injector assembly   | Clean or replace injector. Replace throat if removed  |  |
|                                     | Sticking brine refill valve   | Remove valve. Check for obstruction   |  |
| Not regenerating in proper sequence | Magnet disk defective   | Replace magnet disk   |  |
|                                     | Defective controller  | Replace controller  |  |
| Salty water                         | Plugged injector  | Replace injector screen, nozzle, and throat   |  |
|                                     | Low water pressure  | Maintain minimum pressure of 20 psi (1.4 bar)   |  |
|                                     | Drain line or flow control is restricted                            | Remove restriction  |  |
|                                     | Brine line restricted or crimped                                    | Remove restriction, replace if crimped  |  |
|                                     | Excessive amount of water in brine cabinet                          | Verify correct water level relative to salt setting. Check lines and fittings for loose connections |  |
|                                     | Insufficient rinse time   | Check mode setting chart for proper brine rinse time. Adjust time, if necessary                     |  |
|                                     | Intermittent pressure drop from feed source                         | Install check valve on the inlet water line to the appliance (Check local plumbing codes first)     |  |
|                                     | Brine valve drips water back to brine cabinet                       | Clean brine valve housing, replace piston assembly  |  |

# **Water Conditioner Specifications**

|   | 700  | 900   | 950   |  |
|---|--|---|---|--|
| Max Compensated Hardness gpg (mg/L)                                 | 70 (1,200)   | 90 (1,540)  | 35 (600)  |  |
| Maximum ferrous iron reduction <sup>1</sup>                         | 10 ppm   | 10 ppm  | 0   |  |
| Minimum pH (standard units)   | 7  | 7   | 7   |  |
| Media type and amounts  | Redox Media–2 lb (0.9 kg) Self Cleaning Filter Media. Super Fine Mesh Resin Total– 0.7 cu. ft. (0.02 cu. m.) | Redox Media–2 lb (0.9 kg)<br>Self Cleaning Filter Media.<br>Super Fine Mesh Resin Total–<br>1 cu. ft. (0.03 cu. m.) | Redox Media–4 lb (1.8 kg) Activated Carbon–0.25 cu. ft. (0.007 cu. m.) Super Fine Mesh Resin–0.7 cu. ft. (0.02 cu. m.) Total: 1 cu. ft. (0.03 cu. m.) |  |
| Minimum / Maximum water and ambient temperature-oF (oC)             | 40/120 (4/49)  | 40/120 (4/49)   | 40/120 (4/49)   |  |
| Mineral tank size-in. (cm)  | 10.5 I.D. x 19 (26.7 I.D. x 48.3)  | 10.5 I.D. x 26 (26.7 I.D. x 66)   | 10.5 I.D. x 26 (26.7 I.D. x 66)   |  |
| Peak flow rate @15/psi drop (1 bar)                                 | 12 gpm (45.4 L/min)  | 10 gpm (37.9 L/min)   | 8 gpm (30 L/min)  |  |
| Pressure drop at service flow rate of 8 gpm (30.3 L/min)–psi (bar)  | 8 (0.6)  | 11 (0.8)  | 15 (1.0)  |  |
| Maximum flow rate to drain during regeneration–backwash gpm (L/min) | 2.4 (9.1)  | 2.4 (9.1)   | 3.0 (11.4)  |  |
| Water Pressure (min-max psi) (bar)                                  | 20-120 (1.4/8.3)   | 20-120 (1.4/8.3)  | 20-120 (1.4/8.3)  |  |
| Minimum water flow required–gpm (L/min)                             | 2.4 (9.1)  | 2.4 (9.1)   | 3.0 (11.4)  |  |
| Maximum chlorine (ppm)  | 0.0  | 0.0   | 3.0   |  |
| Controller type   | 5 Button   | 5 Button  | 5 Button  |  |
| Frequency of regeneration   | Demand   | Demand  | Demand  |  |
| Salt storage–lb (kg)  | 120 (54.4)   | 170 (77.1)  | 170 (77.1)  |  |
| Height-inches (cm)  | 25.5 (64.8)  | 30.5 (77.5)   | 30.5 (77.5)   |  |
| Footprint-inches (cm)   | 15 x 19 (38 x 48)  | 15 x 19 (38 x 48)   | 15 x 19 (38 x 48)   |  |
| Electrical rating   | 12 VAC, 50/60 Hz,<br>0.015kW-hr  | 12 VAC, 50/60 Hz,<br>0.015kW-hr   | 12 VAC, 50/60 Hz,<br>0.015kW-hr   |  |
| Plumbing connections  | 1-inch male (MNPT)   | 1-inch male (MNPT)  | 1-inch male (MNPT)  |  |
| Shipping weight—approximate–lb (kg)                                 | 85 (38.6)  | 105 (47.6)  | 105 (47.6)  |  |

# **Notes**

# AquaMaster® has these third-party listings:











Powered by an ENERGY STAR® qualified adapter for a better environment

The appliance conforms to NSF/ANSI 44 for softening performance, efficiency, Barium reduction, and Radium 226/228 reduction as verified and substantiated by test data. Barium/Radium reduction occurs as long as the appliance is softening the water. Test product water hardness every 12 months to check for proper functioning.



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