



MODELS AMS700, AMS900, AND AMS950
OWNER'S MANUAL AND INSTALLATION GUIDE
VERSION 2.1

10 Year Limited Warranty

To Whom Warranty Is Extended

This warranty is issued to the original owner at the original location site and is not transferable to other sites or to subsequent owners of the system.

TO PLACE THE EQUIPMENT UNDER WARRANTY, THE WARRANTY REGISTRATION CARD MUST BE COMPLETED AND RETURNED BY THE ORIGINAL OWNER TO **AquaMaster®** WITHIN 30 DAYS OF INSTALLATION.

Coverage

This limited warranty covers the **AquaMaster®** system delivered to the original owner at the original location when the system is purchased for personal, family, or household use. It is intended to cover defects occurring in workmanship or materials or both.

Warrantor's Performance and Length of Limited Warranty

AquaMaster® warrants that upon receipt from the original owner of any mechanical or electronic part which is found to be defective in materials or workmanship, **AquaMaster®** will repair or replace the defective item for 5 years from date of original installation. Media is not warranted.

AquaMaster® further warrants that upon receipt from the original owner of any **AquaMaster®** media tank/valve body, brine cabinet, found to be defective in material or workmanship, **AquaMaster®** will repair or replace the defective item for 10 years from date of original installation.

All defective parts must be returned, along with the equipment serial number and date of original installation, to **AquaMaster®** PREPAID, and replacement parts will be returned by **AquaMaster®** to the original owner FREIGHT COLLECT.

Further Exclusions and Limitations on Warranty

THERE ARE NO WARRANTIES OTHER THAN THOSE DESCRIBED IN THIS WARRANTY INSTRUMENT.

This warranty does not cover any service call or labor costs incurred with respect to the removal and replacement of any defective part or parts. **AquaMaster®** will not be liable for, nor will it pay service call or labor charges incurred or expended with respect to this warranty.

In the event the water supply being processed through this product contains sand, bacterial iron, algae, sulphur, tannins, organic matter, or other unusual substances, then, unless the system is represented as being capable of handling these substances in the system specifications, other special treatment of the water supply must be used to remove these substances before they enter this product. Otherwise, **AquaMaster®** shall have no obligations under this warranty.

This warranty does not cover damage to a part or parts of the system from causes such as fire, accidents, freezing, or unreasonable use, abuse, or neglect by the owner.

This warranty does not cover damage to a part or parts of the system resulting from improper installation. All plumbing and electrical connections should be made in accordance with all local codes and the installation instructions provided with the system. The warranty does not cover damage resulting from use with inadequate or defective plumbing; inadequate or defective water supply or pressure; inadequate or defective house wiring; improper voltage, electrical service, or electrical connections; or violation of applicable building, plumbing, or electrical codes, laws, ordinances, or regulations.

THIS WARRANTY DOES NOT COVER INCIDENTAL, CONSEQUENTIAL, OR SECONDARY DAMAGES.

ANY IMPLIED WARRANTIES ON THE PRODUCT DESCRIBED IN THIS WARRANTY WILL NOT BE EFFECTIVE AFTER THE EXPIRATION OF THIS WARRANTY.

No dealer, agent, representative or other person is authorized to extend or expand this limited warranty.

Claims Procedures

Any defects covered by this warranty should be promptly reported to:

AquaMaster®
4343 South Hamilton Road
Groveport, Ohio 43125, USA

When writing about the defects, please provide the original owner's name, telephone number, and original address, serial number and model number of the product, and date of purchase. (This information should be listed in General Information at the front of this manual.) **AquaMaster®** reserves the right to replace defective parts with exact duplicates or their equivalent.

Call the HelpLine, 1-800-437-8993, for Return Information from 8 a.m. to 5 p.m. EST. The HelpLine fax number is (614) 836-9876.

Contents

OWNER INFORMATION.....	4
General Information	4
Getting Maximum Efficiency From the Appliance	5
INSTALLATION AND MAINTENANCE INFORMATION	6
Checklist Before Installation	6
Precautions	7
Installation Steps and Start-Up Procedures	8
Bypass Valve	13
Optional Plumbing Procedures.....	13
Five-Button Controller	15
Customer Settings.....	17
Setting and Using the Controller	18
Service Settings	19
Assembly and Parts	22
Troubleshooting	32
Water Conditioner Specifications	34
Efficiency Statements.....	35

General Information



Congratulations on choosing a superior **AquaMaster®** water treatment appliance! Soon you and your family will be enjoying clean, clear water. Use this guide to attain the maximum benefit from your appliance. As an owner, you may find the first few pages to be the most helpful in solving your needs. If you have trouble with the operation of your appliance, see *Troubleshooting* in the back of this manual or contact the HelpLine: 1-800-437-8993 from 8 a.m. to 5 p.m. EST. The HelpLine fax number is (614) 836-9876.

The HelpLine is available to answer questions about specific water problems, appliance installation, and operation. When calling the HelpLine, please have this guide and the serial number of your appliance available.

Warning: This appliance must be applied to potable water only. It is recommended that an independent dealer install and maintain this appliance.

Note: The manufacturer reserves the right to make specification and product changes without prior notice.

This manual is for installation, operation, and maintenance of the following water conditioning appliance models:

- **AMS700**
- **AMS900**
- **AMS950**

For Owner's Reference

Date of Installation: _____

Model Number: _____

Serial Number¹: _____

Installer's Name: _____

Distributor Name: _____

Distributor Address: _____

Distributor Phone Number: _____

Hardness: _____

Iron: _____

pH: _____

TDS: _____

Water Pressure: _____

Water Temp: _____

Returned Warranty Card Date²: _____

¹ The serial number is located under the cover on the back data plate.

² Completely fill out the Warranty Card and return it by mail to ensure that the appliance is registered with the factory and the warranty becomes validated.

Getting Maximum Efficiency From the Appliance

To achieve the maximum benefit and performance from this appliance, familiarize yourself with this manual and the appliance.

1. The salt level should always be at least 1/3 full. Refill the salt when the level drops below the water level in the brine cabinet. A clean pellet, solar, or cube-type salt is recommended. Do not use rock salt.

Caution: Do not mix different types of salt.

2. You may use a salt substitute (such as potassium chloride) in place of water conditioner salt. A water treatment specialist should be contacted before a switch is made to a salt substitute. If potassium chloride is used in place of salt, the technician must select the potassium option during the programming of the controller. See *Service Settings*.

Caution: Do not use potassium chloride if there is iron and/or manganese in the water.

3. Should your electricity be off for any reason, check your controller for the correct time and reset as necessary. See *Customer Settings*.
4. Program the appliance to regenerate at a time when the water is not being used. If there is more than one appliance, allow two hours between each regeneration.
5. If dirt, sand, or large particles are present in the water supply, the appropriate filter can eliminate this problem.

6. The appliance may be disinfected with 5.25% sodium hypochlorite, which is the active ingredient in household chlorine bleach. To disinfect the appliance, add 4 fluid ounces (0.12 L) of chlorine bleach solution to the brine well of the brine cabinet. The brine cabinet should have water in it. Start a manual regeneration.
7. Protect the appliance, including the drain line, from freezing.
8. The bypass valve (located on the main control valve) enables you to bypass the appliance if any work is being performed on the appliance, well pump, or plumbing. See *Bypass Valve*. Use Bypass mode also for watering plants or lawns with untreated water.
9. Before putting the appliance back in service after work has been performed, turn on the nearest cold water tap until water runs clear.
10. Adhere to all operational, maintenance, and placement requirements.
11. Inspect and clean the brine cabinet and air check/draw tube assembly annually or when sediment is present in the brine cabinet.
12. This product is certified for barium and radium 226/228 reduction according to NSF/ANSI Standard 44. Any bypass system must be completely in the Service position to ensure maximum barium and radium 226/228 reduction.

Checklist Before Installation

Refer to this checklist before installation.

- ☐ **Water Quality**—If the water supply contains sand, sulfur, bacteria, iron bacteria, tannins, algae, oil, acid, or other unusual substances, consider pre-treating the water to remove these contaminants before the water supply enters the appliance, unless the appliance is represented as being capable of treating these contaminants in its specifications.

The appropriate **AquaMaster®** Water Filter can address these water shortcomings. Contact your water treatment specialist for assistance in obtaining appropriate pre-treatment before the water supply enters this appliance.

- ☐ **Iron**—A common problem found in many water supplies is iron. It is important to know what type of and how much iron is in the water supply.

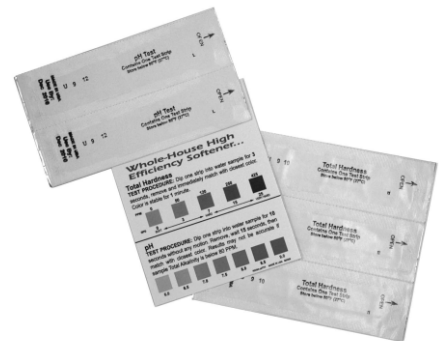
Iron Type	Description
Ferrous Iron* (sometimes called clear water or dissolved iron)	Only type of iron that can be treated with a water softener. See Maximum Ferrous Iron in <i>Specifications</i> .
Ferric Iron	Insoluble and the particles can eventually foul a resin bed. It should be filtered out before the water reaches the softener
Organic Iron or Bacterial Iron	Attached to other organic compounds in the water. Additional treatment is needed to remove this type of iron
Colloidal Iron	Not dissolved, yet stays in suspension. A softener cannot remove this type of iron

* If the water supply contains ferrous iron, a commercially available resin bed cleaner should be used every six months. Follow the instructions on the container. The hardness setting increases by 4 grains per gallon for every 1 mg/L (ppm) of ferrous iron programmed into the controller.

- ☐ **Water Characteristics**—The conditioner requires a pH of 7 or above to function properly. An iron test to determine iron levels is also necessary. An Acid Neutralizing Filter may be necessary if pH levels are below 7.

- ☐ **Water Hardness**—Double check the hardness of the water with the test strips provided to verify that your appliance is the right one for the job. If the result of your hardness test strip reaches the test maximum of 25 grains per gallon (427.5 ppm), mix 1 cup (0.25 liters) tap water with 1 cup (0.25 liters) distilled water. Then retest this mixture for hardness. Multiply your reading by 2 and use this setting number.

- **Model AMS700** will condition water for up to 70 grains of hardness per gallon (1,197 mg/L).
- **Model AMS900** will condition water for up to 90 grains of hardness per gallon (1,539 mg/L).
- **Model AMS950** is FOR MUNICIPALLY-SUPPLIED WATER without iron. Model AMS950 will condition water up to 35 grains of hardness per gallon (599 mg/L).



- ☐ **Water Pressure**—Not less than 20 psi or greater than 120 psi (1.4–8.4 bar) constant. If water pressure exceeds 70 psi (4.8 bar), a pressure regulator is recommended.*
- ☐ **Water Supply Flow Rate**—A minimum of 2.4 gallons (9 liters) per minute or equal to the backwash flow rate of the particular model is recommended. For the purposes of plumbing sizing, only the rated service flow rate and corresponding pressure loss may be used. Prolonged operation of a water conditioner at flow rates exceeding the tested service flow rate may compromise performance.
- ☐ **Water Temperature**—Not less than 40° or greater than 120°F (6°–49°C).

*Applies to US plumbing codes. Check the plumbing codes of your country.

Checklist Before Installation, Cont.

- ❑ **Drain**—Drain the appliance to an appropriate drain, such as a floor drain or washer drain that will comply with all applicable plumbing codes. To prevent back-siphoning, provide an adequate air gap or a siphon break. See *Installation Steps and Start-Up Procedures*. For installations under the kitchen sink, be sure to install the drain line using a dishwasher air gap. Call the factory for recommended installation.
- ❑ **Electricity**—The transformer supplied is for a standard 120 volt, 60-cycle AC outlet for locations in North America or 220 volt, 50-cycle AC outlet for locations outside North America.

If you have any questions, contact your water treatment specialist.

Precautions

Do

1. Comply with all applicable building, plumbing, and electrical codes.
2. Install the appliance before the water heater.
3. Install the appliance after the pressure tank on well-water installations.
4. Install a pressure-reducing valve if the inlet pressure exceeds 70 psi (4.8 bar).*
5. Examine the inlet line from the pressure tank to appliance on well water with iron (recommended minimum inlet pipe size 3/4-inch I.D.). On municipal water, recommended minimum inlet pipe size is 1/2-inch I.D.
6. Install a gravity drain on the cabinet.
7. Secure the drain line on the appliance and at the drain outlet. See *Installation Steps and Start-Up Procedures*.
8. Allow a minimum of 8 to 10 feet (2.4 to 3.1 meters) of 3/4-inch pipe from the outlet of the appliance to the inlet of the water heater.

Do Not

1. Do not install if checklist items are not satisfactory. See *Checklist Before Installation*.
2. Do not install if the incoming or outlet piping water temperature exceeds 120°F (49°C). See *Water Conditioner Specifications*.
3. Do not allow soldering torch heat to be transferred to valve components or plastic parts when using the optional copper adapters.
4. Do not overtighten the plastic fittings.
5. Do not plumb the appliance against a wall that would prohibit access to plumbing. See *Installation Steps and Start-Up Procedures*.
6. Do not install the appliance backward. Follow the arrows on the inlet and outlet.
7. Do not plug the transformer into an outlet that is activated by an On/Off switch.
8. Do not connect the drain and the overflow (gravity drain) lines together.
9. Do not use to treat water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the appliance.
10. Do not allow your appliance or drain line to freeze.

*Applies to US plumbing codes. Check the plumbing codes of your country.

Installation Steps and Start-Up Procedures

Step 1

Prepare the Placement Area

- A. Make sure the placement area is clean.
- B. Turn off the electricity and water supply to the water heater. For gas water heaters, turn the gas cock to "Pilot."
- C. Examine the inlet plumbing to ensure that the pipe is not plugged with lime, iron, or any other substance. Clean or replace plugged plumbing.
- D. Make sure the inlet/outlet and drain connections meet the applicable plumbing codes
- E. Check the arrows on the bypass valve to ensure that the water flows in the proper direction. See *Bypass Valve*. **Caution:** Do not plumb the appliance in backward.
- F. Place the appliance in the desired location using Figure 1 as a guide. The diagram in Figure 1 applies to basement, slab, crawl space, and outside installations. For under counter (kitchen sink), consult the factory for recommended instructions.
- G. For most installations, install the appliance after the pressure tank and any water filter appliance or water meter and before the water heater unless otherwise recommended. When installing any additional filters, such as a carbon filter for well water, place the filter after any water conditioning appliance unless otherwise recommended. Contact the HelpLine for further assistance in determining the proper installation sequence.
Water Heaters: If less than 10 feet (3.1 meters) of pipe connects the water treatment appliance(s) to the water heater, install a check valve between the water treatment appliance and the water heater as close to the water heater as possible. Ensure that the water heater has an adequately rated temperature and pressure safety relief valve.
- H. For outside installations, the appliance should be enclosed so it is protected from the weather.

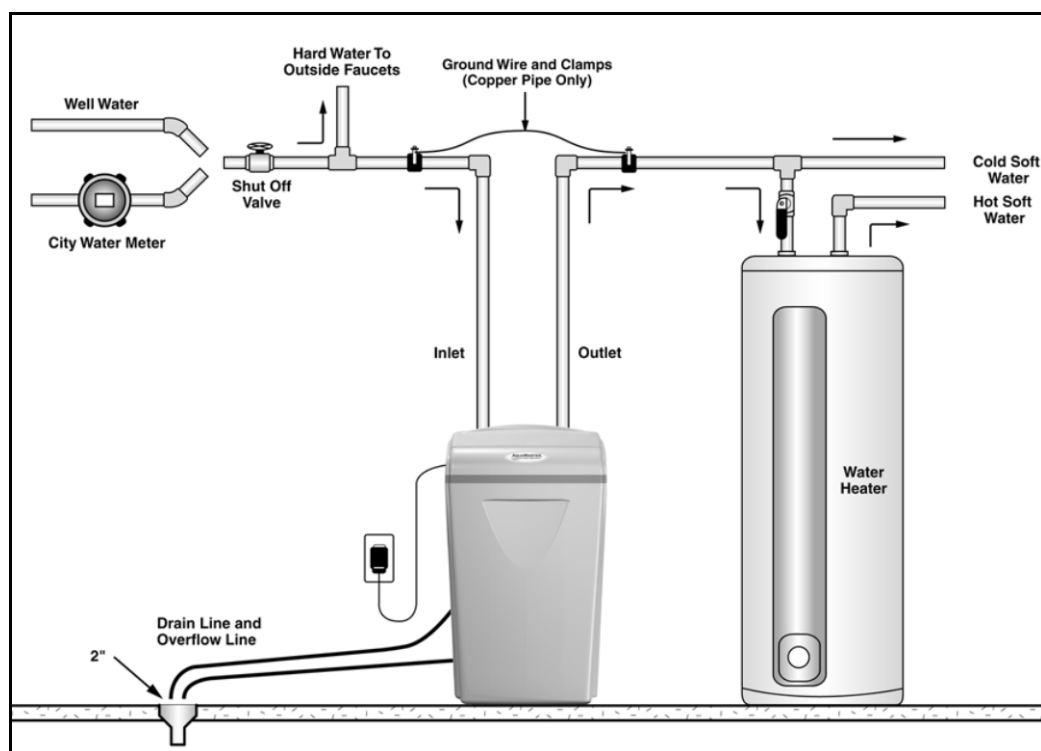


Figure 1: Appliance Placement

Installation Steps and Start-Up Procedures, Cont.

Step 2 **Turn Off Water Supply**

- A. Turn off the water supply.
- B. Open the hot and cold water taps to depressurize the lines.

Step 3 **Connect Water Lines**

Note: See *Optional Plumbing Procedures* for information on copper fittings and joining plastic pipe.

- A. Lift and remove the cabinet cover.
- B. Install connection fittings*. ***Connection fittings are NOT provided with your appliance.** Connection fittings provide a convenient, easy-to-use three-piece assembly for 3/4-inch copper plumbing or 3/4-inch CTS CPVC plastic tubing. Ensure that the three components (1: collar, 2: metal retaining ring, and 3: nylon sleeve) are correctly installed in sequence on the pipe.

Note: PTFE tape or plumber's putty is NOT necessary and should NOT be used with connection fittings.

- C. Attach the water lines to the appliance in compliance with all applicable building, plumbing, and electrical codes. (See Figure 3.) Do NOT over tighten the connections on the plastic threads.
- D. Check the arrows on the valve to ensure that the water flows in the proper direction.

Caution: Do NOT plumb your appliance in backward.

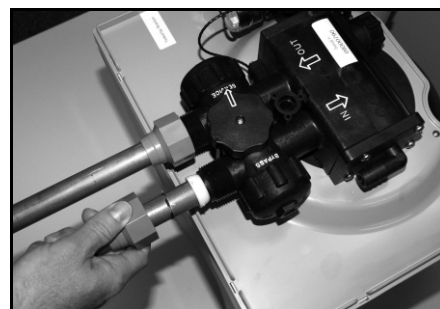


Figure 2: Connect Water Lines

Note the Bypass Valve Position.

***Connection fittings are NOT INCLUDED**
additional purchase required.

Step 4 **Connect Gravity Overflow Connection**

The overflow line drains away excess water should the tank fill with too much water or the appliance malfunction.

- A. Check that the overflow elbow is in the down position. (See Figure 3)
- B. Connect 1/2-inch (12.7-mm) I.D. tubing (size cannot be reduced) between the overflow fitting and a floor drain, laundry tub, or other suitable waste receptor. This tubing is not supplied with the appliance. Ensure that the overflow line ends at a drain that is at least 3 inches (76 mm) lower than the bottom of the overflow fitting. Maintain a minimum 2-inch (50-mm) air gap. The gravity line cannot be run overhead.

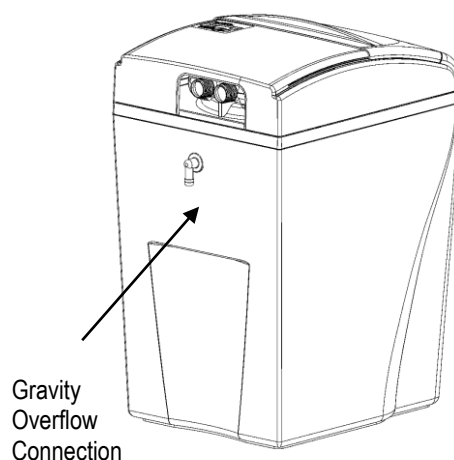


Figure 3: Gravity Overflow Connection

Installation Steps and Start-Up Procedures, Cont.

Step 5

Connect Drain Line

The drain line carries away the backwash water as part of the regeneration cycle.

- A. Connect the drain line to the drain end cap with a minimum 1/2-inch (12.7-mm) I.D. tubing (supplied). The size cannot be reduced.
- B. Route the drain line to a floor drain, laundry tub, or other suitable waste receptor. Maintain a minimum 2-inch (50-mm) air gap between the drain line and the flood level rim of the waste receptor to prevent back-siphoning. This drain line should make the shortest run to the suitable drain.
- C. The drain line may be elevated up to 8 feet (2.4 m) from the discharge on the appliance as long as the water pressure in your system is 40 psi (2.8 bar) or more.
- D. If the drain line is 25 feet (7.6 m) or longer, increase the drain line to 3/4-inch (19-mm) I.D. The end of the drain line must be equal to or lower in height than the control valve.

Caution: The drain line must not be kinked, crimped, or restricted in any way.

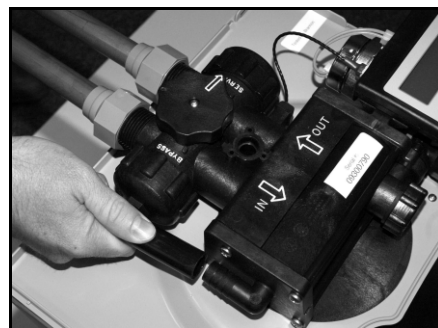


Figure 4: Connect Drain Line



Figure 5: Bypass Position

Step 6

Flush Lines

- A. Place the appliance in the Bypass position. (See Figure 5)
- B. Turn on the main water supply.
- C. Open the nearest cold water faucet to flush the plumbing of any excess soldering flux, air, or any other foreign material.

Installation Steps and Start-Up Procedures, Cont.

Step 7

Check for Leaks

- A. Close all faucets.
- B. Check all lines and connections for leaks. If leaks are found:
 - 1. Turn off the main water supply.
 - 2. Open a cold water faucet to depressurize the lines.
 - 3. Close the faucet to eliminate any siphoning action.
 - 4. Repair all leaks.
 - 5. Turn on the water supply.
 - 6. Place the bypass in the Service position to slowly fill the media tank.
 - 7. Open a cold water faucet to purge air out of the media tank.
 - 8. Close the faucet and recheck for leaks.

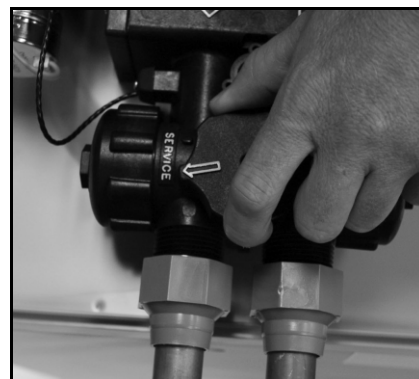


Figure 6: Service Position

Step 8

Plug in the Transformer

- A. Connect the transformer power cord to the back of the controller.
- B. Make sure the transformer cord is fed through the same area as the drain and water lines.
- C. Plug the transformer into an appropriate outlet.
- D. Ensure that the outlet selected is not operated by an On/Off switch.



Figure 7: Connect Transformer Power Cord

Step 9

Set Up the Controller

- A. Program the appliance controller. See *Setting and Using the Controller*.

Step 10

Add Water to the Brine Cabinet

- A. Remove any packaging or installation materials.
- B. Add 2 gallons (7.6 L) of water to the brine cabinet. After the first regeneration, the appliance will automatically refill the correct amount of water into the brine cabinet.
- C. Ensure that the bypass is in Service position.
- D. Ensure that the salt dosage is set as recommended for the application.
- E. Initiate a manual regeneration (see *Setting and Using the Controller*) and inspect for proper operation. Allow the appliance to draw all the water out of the brine cabinet until the air check/draw tube sets (8–10 minutes).
- F. Press the Regenerate button to advance to the Brine Refill (04) position. Let the tank fill with the proper amount of water. The controller will then step the valve to the Home position.
Note: This initial startup is the only time you will add water to the brine cabinet. Do not add water at any other time.

Installation Steps and Start-Up Procedures, Cont.

Step 11 *Fill the Brine Cabinet With Salt*

- A. Fill the brine cabinet with salt. (See Figure 8) Use clean, white pellet or solar salt. Do not mix pellet with solar salt.
Note: Always keep the salt level above the water level. For convenience, completely fill the tank when refilling with salt.
- B. After you add salt, including adding it after the tank has run out of salt, wait two hours for saturated brine before starting any regeneration.
Caution: Use of potassium chloride when iron and/or manganese are present in the raw water supply is not recommended.



Figure 8: Fill Brine Cabinet With Salt

Step 12 *Complete the Installation*

- A. Ensure that the bypass is left in the Service position. See *Bypass Valve*.
- B. Ensure the water supply is on.
- C. Open the inlet valve and turn on the electricity to the water heater. For gas water heaters, return the gas cock to "On."
- D. Open a cold water tap and allow the appliance to flush for 20 minutes or until approximately 72 gallons (275 L) have passed through the appliance. This procedure is required to meet NSF compliance. Verify the flow rate on the controller, which indicates water flow. (See Figure 10)
- E. Test the water at the nearest tap to verify soft water.
- F. Place the cover on the cabinet.
- G. Close the salt port lid.

Bypass Valve

The bypass valve can isolate the appliance should the appliance malfunction or leak. It can also permit the use of untreated water for watering plants, shrubs, or lawns.

The bypass is located on the main control valve. (See Figure 9) To engage the bypass, turn the knob to the Bypass position. The appliance will be bypassed and all water to the home is raw, untreated water. To prevent untreated water from entering the home, water should not be used inside the home when the appliance is in Bypass mode. Ensure that the appliance is returned to Service mode when the appliance is repaired or the use of untreated water is complete by turning the knob to Service.

To blend hardness back into the water using the bypass, turn the knob slightly from the Service position toward the Bypass position.

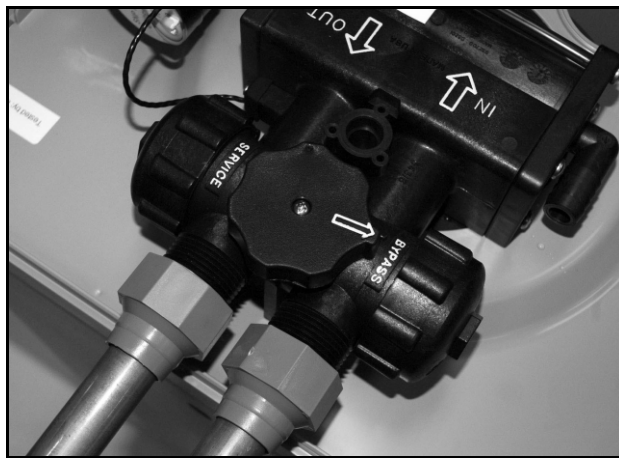


Figure 9: Bypass Valve

Optional Plumbing Procedures

This section provides information on plumbing with copper fittings and with plastic pipe.

Hard Plumbing the Bypass With Copper Fittings

Do not use Qest fittings for hard plumbing with copper fittings. When preparing the male threaded fittings of the I/O adapter, use the following guidelines to avoid damage to the plastic pipe threads.

- B. Wrap the threads three times with 1/2-inch wide PTFE tape. Place each consecutive wrap on top of the previous wrap.
- C. To prevent tearing of the tape, use PTFE paste on the first two male threads only. The paste lubricates the tape and fills the small void areas that might exist between the threads. When the joint is complete, there will be a small bead of sealant at the fitting interface, which indicates a properly joined connection.
- D. Use a union with a threaded connection to facilitate repair of potential leaks in soldered joints.
- E. Prepare the copper tail assemblies in advance to enable them to cool prior to final assembly. Advance preparation and cooling will prevent heat damage to the plastic pipe threads of the adapter.
- F. Ensure that the copper tube is long enough to allow fitting clearance with the valve cover in place.
- G. Turn the fitting counterclockwise until you feel the threads engage and then tighten to prevent cross threading. Do NOT overtighten the fittings.

Caution: Do NOT allow heat from the torch to transfer to the plastic valve component, which could be damaged.

Optional Plumbing Procedures, Cont.

Plastic (PVC/CPVC) Pipe Joining Procedure

To ensure reliable joint integrity when using solvent cement for PVC/CPVC plumbing, follow these recommendations:

- A. **Cutting**—The pipe must be cut square to allow for the proper interfacing of the pipe end and the fitting socket bottom. Use a wheel cutter, miter saw, or a ratchet shear for best results.
- B. **Deburring and Beveling**—Use a knife, plastic pipe deburring tool, or a file to remove burrs from the end of the pipe. Be sure to remove all burrs from the inside as well as the outside of the pipe. All pipe ends should be beveled to permit easier insertion of the pipe into the fitting. Failure to bevel the pipe end may cause a “wiping” effect in the fitting where the cement is forced to the end of the fitting socket. This creates a weak joint.
- C. **Test Dry Fit of the Joint**—Tapered fitting sockets are designed so that an interference fit should occur when the pipe is inserted about one-third to two-thirds of the way into the socket. Occasionally, when pipe and fitting dimensions are at the tolerance extremes, it will be possible to fully insert dry pipe to the bottom of the fitting socket. When this happens, a sufficient quantity of cement must be applied to the joint to fill the gap between the pipe and fitting.
- D. **Inspection, Cleaning, and Priming**—Inspect the inside of the pipe and fitting sockets and remove dirt, grease, or moisture with a clean dry cloth. If wiping fails to clean the surfaces, use a chemical cleaner. Check for possible damage such as splits or cracks and replace if necessary. Use purple primer to penetrate and soften the bonding surfaces of the PVC or CPVC pipe and fittings. Proceed without hesitation to the cementing procedure while the primed surfaces are still wet.
- E. **Application of Solvent Cement**—Apply the solvent cement evenly and quickly around the outside of the pipe while the primer is still wet. Apply a light coat of cement evenly around the inside of the fitting socket. Do not allow excess cement to “puddle” in the fitting. Apply a second coat of cement to the pipe end.
- F. **Joint Assembly**—Working quickly, insert the pipe into the fitting socket and give a 1/4-turn of the pipe or fitting while pushing toward the fitting stop. This action will evenly distribute the cement. Do NOT continue to rotate the pipe or fitting after the stop has been reached. Hold the joint tightly together for about 15 seconds to prevent the pipe from “creeping” out of the fitting. A good joint will have sufficient cement to make a small bead all the way around the outside of the fitting hub. The joint should not be disturbed immediately after the cementing procedure. Allow adequate time for the joint to cure properly. Exact drying time is hard to predict because of environmental variables. Follow the recommended joint curing times on the primer and cement container labels.

Five-Button Controller

This appliance features a five-button controller with an LCD display. The controller can be used to view the appliance's status, perform regenerations, and change settings. An independent dealer should set the Service Settings during installation of the appliance.

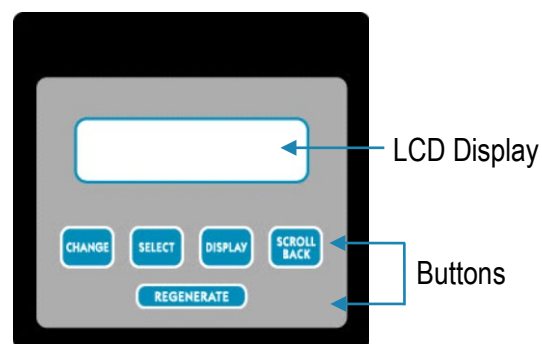


Figure 10: Five-Button Controller

Controller Part	Function
LCD Display	Shows the status of the controller; it is very important to know which mode the controller is in for proper operations
Normal Operating Mode	Shows <ul style="list-style-type: none"> The amount of soft water remaining until the next automatic regeneration. Each person in the household uses about 75 gallons (284 L) per day. The number of days until the next regeneration (Mode 1, Filter = No) The flow rate in gallons per minute (Filter = No) Whether the appliance will regenerate tonight (If the Regenerate button has been pressed and released)
Service Settings Mode	Includes settings such as the language, mode, water hardness, and time of each regeneration step. Service Settings must be set before Customer Settings. Otherwise, some values may not be available. Service Settings Mode is intended for use by qualified service personnel
Customer Setting Mode	Includes setting the time of day, the regeneration time, and the number of people in the household; depending on the service settings, this option may not be available
Water Flowing Indicator	Indicates that water is flowing through the appliance; useful for checking for proper plumbing and leaks
Recharge/Regeneration Status	Shows regeneration cycle positions during regeneration

Five-Button Controller, Cont.

Controller Part	Function
Buttons	The Change, Select, Display, and Scroll Back buttons are used when changing Customer Settings and Service Settings.
Change	<p>The Change button is used with the Select button to set the value of certain parameters.</p> <ul style="list-style-type: none"> When you press the Change button, the value under the cursor changes to the next available value, typically increasing by one until all values have been displayed and the process begins again.
Select	<p>The Select button is used to move the cursor when setting parameters.</p> <ol style="list-style-type: none"> Press and release the Select button to move the cursor one digit to the right of the parameter to be changed. When the cursor is at the extreme right position, press the Select button again to reset the cursor to the extreme left position.
Display	<p>The Display button is used to enter programming modes and also to save a value and display the next value to be changed.</p> <ol style="list-style-type: none"> To program Service Settings, press and hold both the Display button and the Select button for about five seconds while "Service Setting" is displayed. To program Customer Settings, press and hold the Display button for about five seconds while "Customer Setting" is displayed.
Scroll Back	The Scroll Back function is used to step back to a previous parameter setting. It is typically used to go back to correct a setting without the need to scroll forward through all settings.
Regenerate	The Regenerate button at the bottom of the controller is used when starting your water conditioning appliance, to start an immediate regeneration, or to restore capacity if you run out of salt.

Quick Reference

Button	Function
Change	To set the value
Select	To move cursor to the right
Display	To move to next setting
Scroll Back	To step back to previous setting

Customer Settings

Service Settings must be set before Customer Settings; Service Settings should be set during installation of the appliance.

To set Customer Settings, press and hold the Display button for about five seconds while “Customer Setting” displays. Release the button when “Set Time” displays. If the setting displayed is correct, press Display to move to the next setting.

Step 1

Set Time of Day

Display reads “Set Time” followed by the current time that is set; the cursor will be under the second hours digit.

To Change the Time of Day

- A. Press Change repeatedly until the current hour is displayed.
- B. Press Select to set the hour and move the cursor to the right.
- C. Do the same to set the minutes. Select AM or PM. When the desired time is displayed, press Display to step to the next parameter.

Note: Whenever you experience an electrical outage, check your controller for the correct time. Make any necessary corrections.

Step 2

Set Regeneration Time

Display reads “Reg. Time” followed by the current regeneration time that is set; the cursor will be under the second hours digit. Usually you want to set a regeneration time when water will not be used.

To Change the Regeneration Time

- A. Follow the procedure outlined above for setting the time.
- B. When the desired regeneration time is displayed, press Display.

Step 3

Set Number of People

Display reads “# People” followed by the current setting for the number of people in the household; the cursor will be under the tens digit.

To Change the Number of People

- A. Press Change repeatedly until the desired value is displayed; values will cycle from 0 to 9.
- B. Press Select and the cursor moves to the right.
- C. When the desired number of people is displayed, press Display to exit the Customer Setting mode.

When you press the Display button at “# People,” the values are saved, and the controller returns to Normal operating mode.

Setting and Using the Controller

The controller must be set up correctly for the appliance to perform properly.

Note: Ensure that the bottom of the controller is firmly locked onto the four tabs on the top of the drive end cap assembly. See Figure 14.

Regenerate Button

The Regenerate button is used when starting the water filtration appliance and to start an immediate regeneration. The Regenerate button can be used in three ways:

1. The Regenerate button can be used to put the appliance into an immediate regeneration.
 - A. Press and hold the Regenerate button for about five seconds until the display changes from “Regenerate” to “Going to.”
 - B. The appliance is in regeneration mode and will display the status of each cycle. After all regeneration cycles are complete, the display will return to Normal operating mode.
2. The Regenerate button can be used to quickly advance through all of the regeneration cycles to speed up the cycles, which is used when starting up or diagnosing the appliance only.
 - A. To advance through the regeneration cycles, press and hold the Regenerate button for about five seconds until the display changes to “Going to.”
 - B. The cycle position will display (for example, Backwash 1).
 - C. Each cycle can be advanced by pressing the Regenerate button. Always wait until the cycle position displays before advancing to the next cycle position.
3. Press and release the Regenerate button in Normal operating mode to schedule a regeneration tonight or toggle it off.

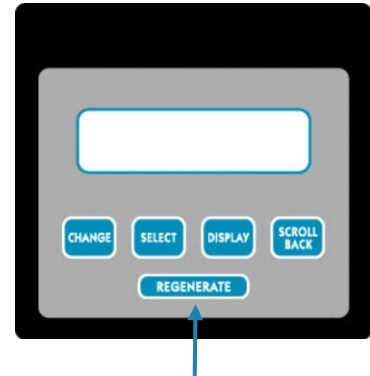


Figure 11: Regenerate Button

Service Settings

To program Service settings on the controller, press and hold the Select and Display buttons while “Service Settings” is displayed until “Set Language Eng” is displayed. Programming Service Settings is similar to programming Customer Settings (see *Customer Settings* for programming details). The values that can be set are listed below. The values in the table are factory default settings only.

Note: The Service Settings must be set before the Customer Settings.

Display	Meaning	Sample Settings for Models		Comments
		AMS700 and AMS950	AMS900	
Set Language Eng	Set the language of the display	Eng	Eng	
Units ENG	Units of measure	ENG	ENG	
Soft. v. #	Displays the current software version	Soft. v. #	Soft. v. #	For reference only
Mode <u>2</u>	Operating Mode	2	2	Mode 2 is default regeneration mode on Demand. Mode 1 is for set timed regeneration (not recommended)
Hard. Gr. <u>025</u>	Hardness grains of the water that was tested	020 (Enter hardness in grains per gallon-gpm)	020 (Enter hardness in grains per gallon-gpm)	Varies depending on water supply.
Iron ppm <u>00</u>	Amount of iron in parts per million of the water that was tested	00	00	Default set at zero for municipal water supply. Well water supply requires testing.
Mang. ppm <u>00</u>	Amount of manganese in parts per million of incoming water	00	00	Default set at zero for municipal water supply. Well water supply requires testing.
Salt = Sodium	Material filling the brine cabinet	Sodium or Potassium	Sodium or Potassium	Select sodium (salt) most common (See <i>Warning</i>)
Comp. Hard. 00025	Compensated hardness	This parameter cannot be set. This is the compensated hardness using the hardness, iron, and manganese, and salt settings. It should read the same as the hardness entered above, if iron and manganese are set at zero, and salt is set at sodium.		
Capac. Gr. <u>10400</u>	The desired capacity number	10400	15400	These generally offer the best efficiency.
72–96 hr Regen No	A way to force regeneration at regularly-scheduled intervals	No	No	Yes, if iron in incoming water (well).
Backwash 1 <u>01.0</u>	Number of minutes the first backwash cycle lasts	01.0	01.0	

Warning: When iron and/or manganese is present in the water supply, do not use potassium chloride as a regenerant. Iron and/or manganese bacteria may develop and foul the conditioning media and may void the warranty.

This table continues on the next page.

Service Settings, Cont.

Display	Meaning	Sample Settings for Models		Comments
		AMS700 and AMS950	AMS900	
Brine/Rinse <u>16.0</u>	Number of minutes the first brine and slow rinse cycle lasts	16.0	21.0	
Backwash 2 <u>03.0</u>	Number of minutes the second backwash cycle lasts	03.0	03.0	
Salt lbs. <u>02.5</u>	Amount of salt set to be used in each regeneration to achieve the capacity setting	02.5	03.0	
Turbine Test No	Used by qualified personnel for diagnostic purposes	No	No	Do NOT set this to Yes.
Reg. Tonight No	Sets the appliance to regenerate tonight	No	No	Default
Filter? No	Used by qualified service personnel	No	No	Default

When you press the Display button at “Filter?,” the values are saved, and the controller returns to Normal operating mode.

Operating Modes

The appliance has two operating modes: Timer mode and Meter Delayed mode. Both modes are equipped with Capacity Guard®, which ensures that a supply of conditioned water will be available even with excessive water usage.

Mode 1—Timer Mode

When the appliance is in Timer mode, it will regenerate based on the frequency that is set, for example every day or up to every 12 days. The time of regeneration can be set.

Mode 2—Meter Delayed Mode

When the appliance is in Meter Delayed mode, it will regenerate based on the actual water usage and the total capacity of the appliance. The time that the regeneration takes place can be set, for example 2:00 AM. Should the total capacity be depleted before the set regeneration time, a forced regeneration will occur.

72–96 Hour Regeneration

If this value is set to Yes, the appliance will be forced to regenerate every 72–96 hours unless a regeneration based on water usage occurs within the time interval. The value should always be set to Yes if iron is present in the water.

Service Settings, Cont.

Mode 1 (Timer Mode) and Mode 2 (Meter Delayed Mode) Setting Chart

This section provides guidance for using different service settings to achieve the desired capacity. Depending on your water hardness, other settings as detailed below may be preferable. In most cases, when hardness is 35 grains per gallon, setting #2 is the most efficient.

	AMS700	AMS900	AMS950
#1 Salt Setting			
Backwash 1 (minutes)	1	1	1
Brine/Rinse (minutes)	8	11	8
Backwash 2 (minutes)	3	3	3
Capacity (grains/grams)	4,500/292	5,500/356	5,100/330
Salt (lb/kg)	1.0/0.5	1.0/0.5	1.0/0.5
Total length of regeneration (minutes)	12	15	12
Water Used per regeneration (gallons/liters)	14.5/54.8	17.2/65.1	18.2/70.1
#2 Salt Setting			
Backwash 1 (minutes)	1	1	1
Brine/Rinse (minutes)	16	21	16
Backwash 2 (minutes)	3	3	3
Capacity (grains/grams)	10,400/685	15,400/994	10,400/685
Salt (lb/kg)	2.5/1.1	3.0/1.4	2.5/1.1
Total length of regeneration (minutes)	20	25	20
Water Used per regeneration (gallons/liters)	14/53	15/57	15/57
#3 Salt Setting			
Backwash 1 (minutes)	1	1	1
Brine/Rinse (minutes)	32	43	32
Backwash 2 (minutes)	3	3	3
Capacity (grains/grams)	19,100/1,238	28,800/1,866	18,100/1,173
Salt (lb/kg)	6.5/2.9	8.0/3.6	6.5/2.9
Total length of regeneration (minutes)	36	47	36
Water Used per regeneration (gallons/liters)	22.4/84.8	22.5/85.2	24/90.8
#4 Salt Setting			
Backwash 1 (minutes)	1	1	1
Brine/Rinse (minutes)	54	66	54
Backwash 2 (minutes)	3	3	3
Capacity (grains/grams)	22,700/1,471	36,500/2,365	21,700/1,406
Salt (lb/kg)	12/5.4	12/5.4	12/5.4
Total length of regeneration (minutes)	58	70	58
Water Used per regeneration (gallons/liters)	29/109.8	32/121.1	30/113.6

Assembly and Parts

Cabinet/Cover/Salt Lid Assemblies

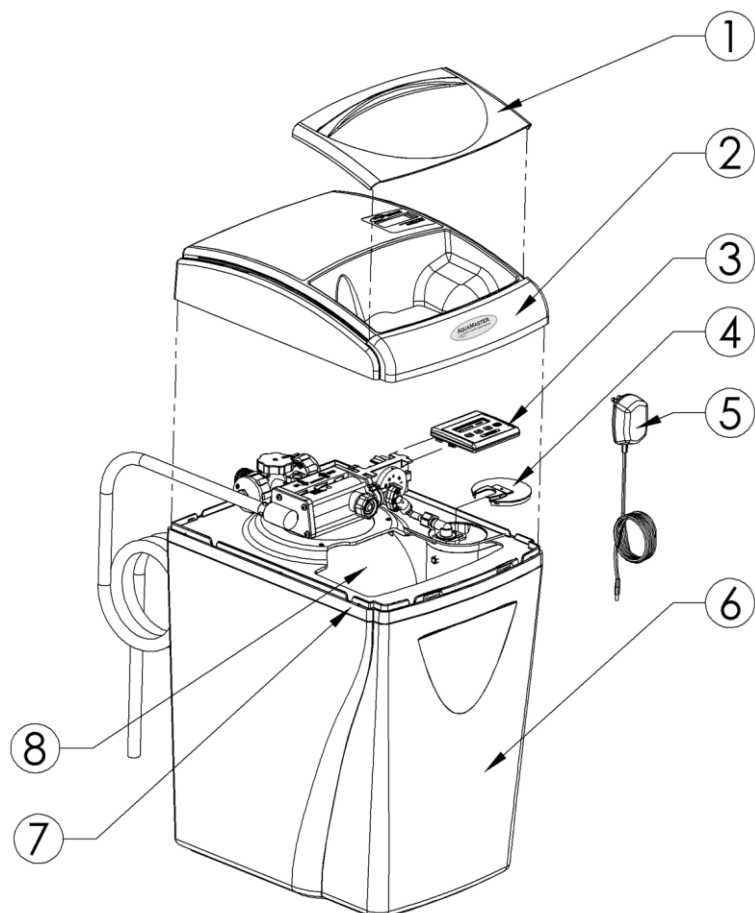


Figure 12: Cabinet and Cover Assemblies

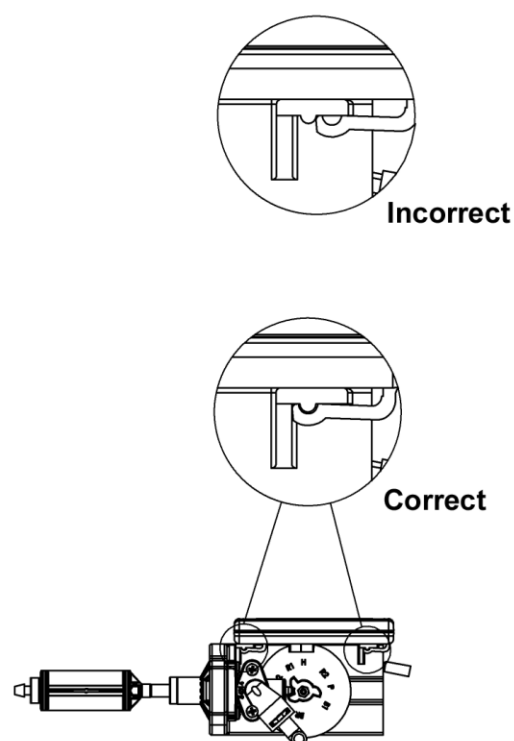


Figure 13: Controller Tab Lock Detail

	Part #	Description	Quantity
1	100240991	Salt Port Lid	1
2	100241011	Valve Cover Assembly	1
3	100241148	Computer Control Assembly (700 and 950)	1
	100241150	Computer Control Assembly (900)	
4	100240996	Brine Well Cover	1
5	100238182	12V Transformer/Power Cord	1
6	100240987	Cabinet 700	1
	100240995	Cabinet 900/950	
7	100240990	Support Panel	1
8	100037755	Media tank, empty, 700 only	1
	100037754	Media tank, empty, 900 only	
	100037756	Media tank, empty, fill plug, 950 only	

Assembly and Parts, Cont.

Cabinet and Assemblies

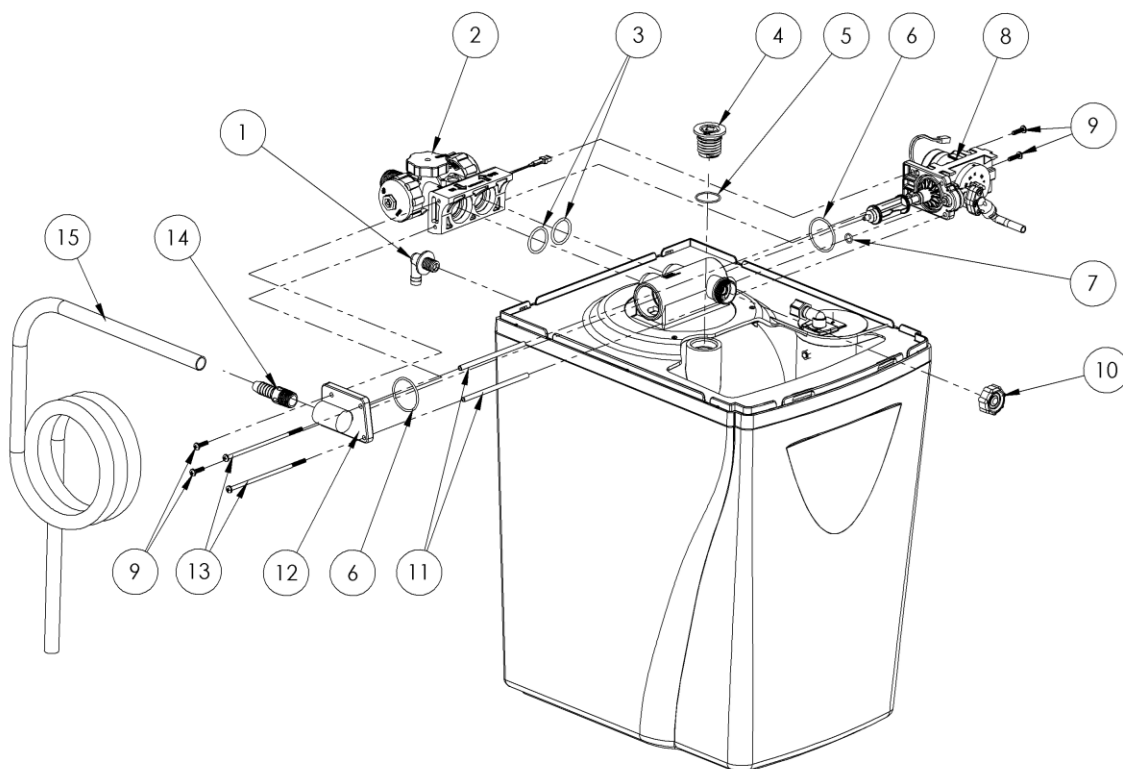


Figure 14: Cabinet and Assemblies

	Part #	Description	Quantity
1	100238195	Overflow Elbow	1
2	100238184	Bypass Valve Assembly	1
3	100242050	O-Ring	2
4	100241974	Fill Plug, Model 950 only	1
5	100241972	O-Ring, Model 950 only	1
6	100241865	O-Ring	2
7	100241869	O-Ring	1
8	100252693*	Drive End Cap Assembly	1
9	100238199	Screw	4
10	100241983	Injector Assembly	1
11	100242049	Sleeve	2
12	100238192	Drain End Cap Assembly, Model 700 and 900 only, not shown	1
	100241852	Drain End Cap Assembly, Model 950 only	
13	100238198	Screw	2
14	100238185	Drain Fitting, 1/2-inch MNPT x Barb	1
15	100242053	Drain Line	1

* Excludes drive motor and magnetic disk.

Assembly and Parts, Cont.

Injector Assembly

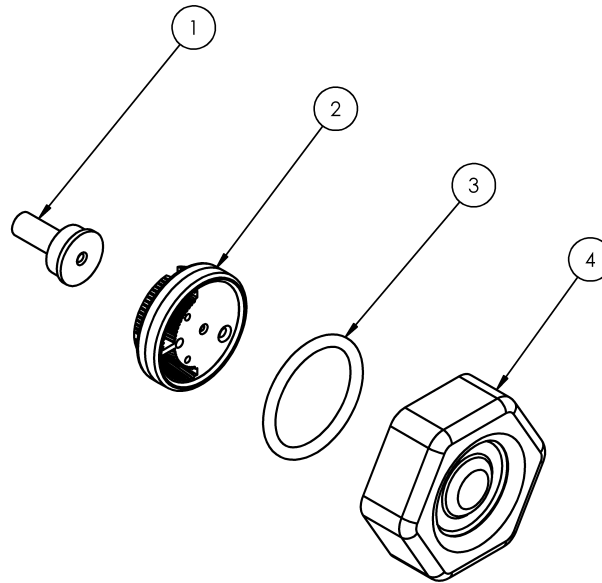


Figure 15: Injector Assembly

	Part #	Description	Quantity
1	100241946	Injector Throat	1
2	100237421	Injector Nozzle with Over-Mold Gasket	1
3	100242034	O-Ring	1
4	100037729	Injector Cap	1
	100238192	All of the above parts	

100241946 Injector Throat	In conjunction with the Injector Nozzle (100237421) it creates the vacuum that draws the brine solution from the brine cabinet. The center hole should be clear of debris, round, and undamaged. The Throat should be pressed flush into the opening in the valve. If the Throat is removed, it must be replaced with a new one.
100237421 Injector Nozzle with Over-Mold Gasket	Together with the Throat (100241946) creates the vacuum that draws the brine solution from the Brine Cabinet. The small hole in the Injector Nozzle (100237421) is the one that creates the "injection-stream" that enters the Throat. It is important that this hole is round, undamaged, and clear of debris. If this hole becomes "clogged," do not use anything (such as metal objects) to clear this opening. Damage may occur. Use a clean cloth and flush with water. If necessary, a wooden toothpick may be used. When assembling to the Valve, the Nozzle hole should line up with the Throat. Flush screen with water to clean. The over-mold gasket seals between the Injector Nozzle and the Injector Cap.
100037729 Injector Cap	Holds the injector assembly together and seals the assembly to the Main Control Valve.

Assembly and Parts, Cont.

Bypass Assembly

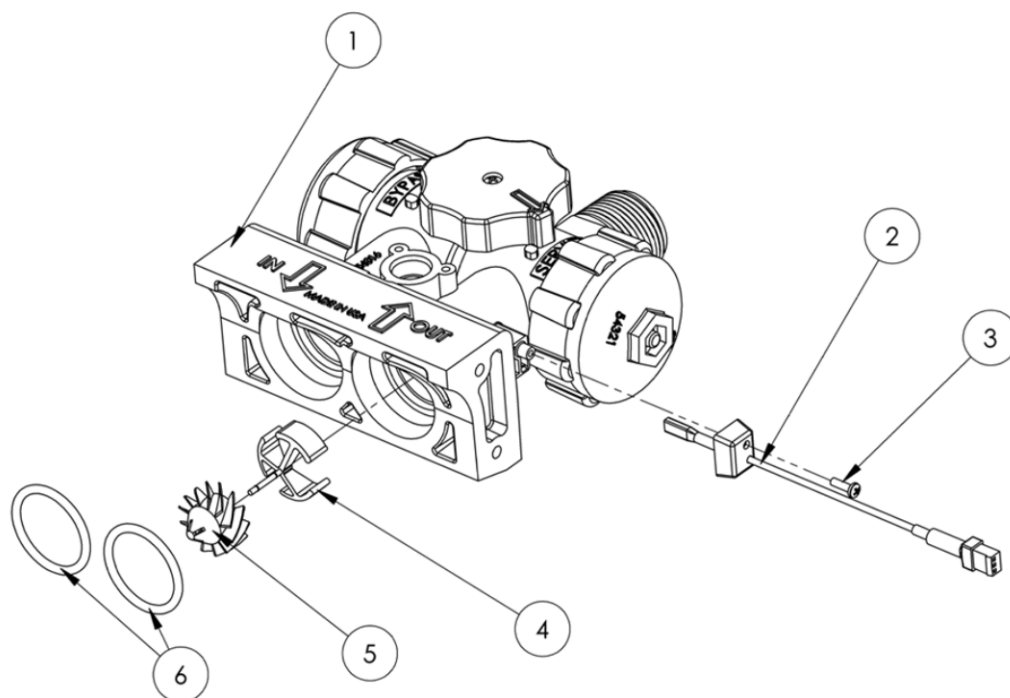


Figure 16: Bypass Assembly

	Part #	Description	Quantity
1	100238184	Bypass Valve Assembly (also includes items 2-6)	1
2	100238200	Turbine Sensor/Cap Assembly	1
3	100241861	Sensor Cap Screw, self-tapping	1
4	100238202	Plastic Turbine Axle	1
5	100238201	Turbine Assembly	1
6	100242050	O-Ring	2

Assembly and Parts, Cont.

Drive End Cap Assembly

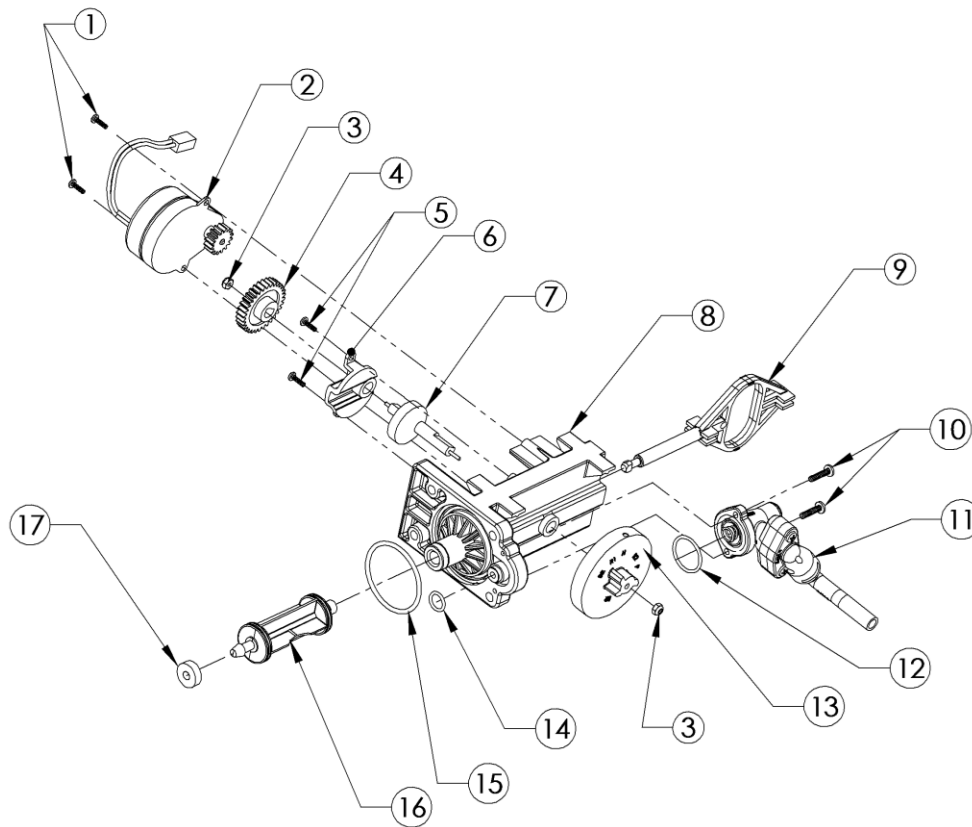


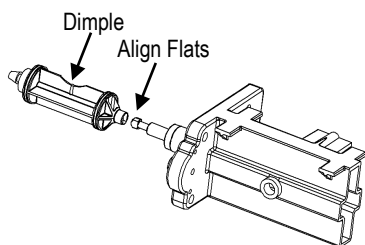
Figure 17: Drive End Cap Assembly

	Part #	Description	Quantity
1	100238196	Screw, self-tapping	2
2	100238181	Drive Motor	1
3	100238190	1/4-inch Hex Nut	2
4	100238188	Drive Gear	1
5	100241861	Screw, self-tapping, Cam Cover	2
6	100241941	Piston Slide Cam Cover	1
7	100241940	Piston Slide Cam	1
8	100037805	Drive End Cap	1
9	100240958	Piston Slide	1
10	100238197	Screw, self-tapping	2
11	100241120	Brine Valve Assembly	1
12	100241867	O-Ring	1
13	100241057	Magnet Disk Assembly	1
14	100241869	O-Ring	1
15	100241865	O-Ring	1
16	100238189	Drive Piston Assembly	1
17	100242051	Drain Gasket	1
	100252693	Entire Assembly (all of the above parts except 1, 2, and 13)	

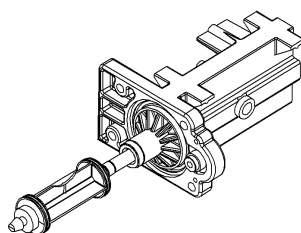
Assembly and Parts, Cont.

Drive End Cap Assembly Cont.

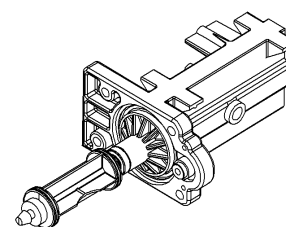
100238181 Drive Motor	The Motor is held in place by two, 1/2-inch self-tapping screws. The screws should be “snug.” The brass pinion gear on the Motor should engage the plastic Drive Gear (100238188). The wires should be securely fastened to the Controller.
100238188 Drive Gear	The Drive gear is assembled to the Slide Cam by means of a “keyed” opening, which transfers the “torque” generated by the Motor to the rest of the drive system. If the drive system becomes jammed, this opening can become “rounded” causing the gear to turn, but not the Piston Slide Cam. If this occurs, clear the jam and replace the Drive Gear (100238188) and Piston Slide Cam (100241940).
100241941 Piston Slide Cam Cover	The cover secures the Piston Slide Cam (100241940) in place and acts as a bushing for the Cam Shaft.
100241940 Piston Slide Cam	This is the “heart” of the drive system. There is a threaded stainless steel shaft that runs through the main drive axle. The Drive Gear (100238188) is attached at the short end and the Magnet Disk (100241057) at the other end. The Slide Cam is assembled inside of the Piston Slide (100240958). This Cam Shaft should turn freely before the Motor is assembled.
100037805 Drive End Cap	Seals the two openings on the Main Control Valve. The larger diameter opening is sealed with an O-Ring used as an axial or “face” seal. The O-Ring sits in a groove in the End Cap. This groove must be free of defects such as pits or scratches and also free of debris. The smaller diameter seal is accomplished with an O-Ring used as a radial seal. The O-Ring should be placed on the male boss on the End Cap. When assembling the End Cap to the Main Control Valve, care should be taken to make sure the small O-Ring is aligned with the opening in the Main Control Valve and that the large O-Ring stays in the groove in the End Cap. If misaligned, the O-Rings can become pinched and leak.
100240958 Piston Slide	The Slide should move freely inside the End Cap Housing.
100238189 Drive Piston Assembly	The Drive Piston attaches to the Piston Slide (100240958) by placing the “slot” of the Piston onto the matching flat of the Slide. To remove Piston, rotate Piston 90° counterclockwise. To replace Piston, rotate 90° clockwise until you hear an audible “click.” See reference drawings below.



Position Piston Assembly (100238189)
Vertical



Slide Piston Assembly Onto Piston Slide



Rotate The Piston Assembly 90 Degrees
Clockwise Until You Hear An Audible Click
As It Snaps Into Place

Assembly and Parts, Cont.

Brine Valve Housing Assembly

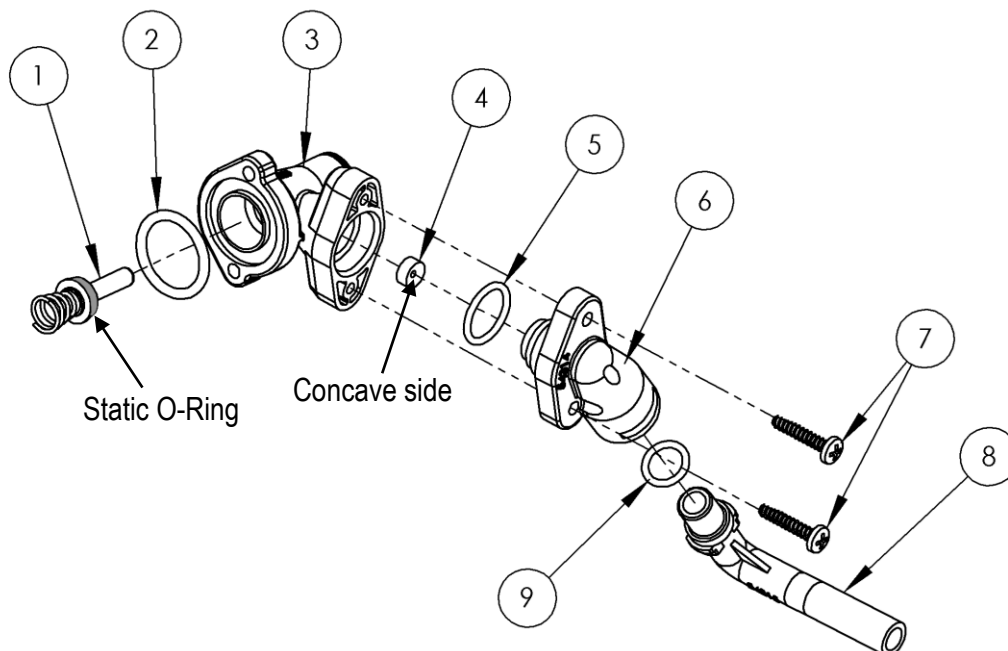


Figure 18: Brine Valve Housing Assembly

	Part #	Description	Quantity
1	100237712	Piston Assembly (includes O-Ring & Spring)	1
2	100241867	O-Ring	1
3	100237707	Housing	1
4	100241875	0.5 gpm Flow Control	1
5	100242033	O-Ring	1
6	100241001	Brine Valve Cap for Brine Elbow	1
7	100238197	Screw, self-tapping	2
8	100241002	Brine Valve Elbow	1
9	100241869	O-Ring	1
	100241120	Entire Assembly (all of the above parts)	

100237712 Brine Piston	The Piston should have an O-Ring on the shaft side of the flange and a spring pressed onto a boss on the other side. The O-Ring should be free of defects such as cuts or debris on the shaft side.
100237707 Housing	Just inside the entrance hole for the Brine Piston (100237712) is a concave seat area that must be free of defects such as nicks, indentations, or debris. This seat area ensures a leak-free seal for the static O-Ring on the Brine Piston. If any defects are detected by visual inspection, repair or replace as needed.
100241875 0.5 gpm Flow Control	The Flow Button has two distinct and different sides. One is "flat"; the other is "concave." The button should be centered in the housing opening with the four locator "ribs" with the concave side facing the Housing End Cap (100241001).
100241001 Brine Valve Cap for Brine Elbow	The Cap is held in place by two 3/4-inch self-tapping screws that engage the Housing flange. An O-Ring seals the Cap and Housing. Place the O-Ring onto the housing end cap, lubricate with silicone grease and then using a twisting action, insert the Cap into the housing.

Assembly and Parts, Cont.

Drain End Cap Assembly

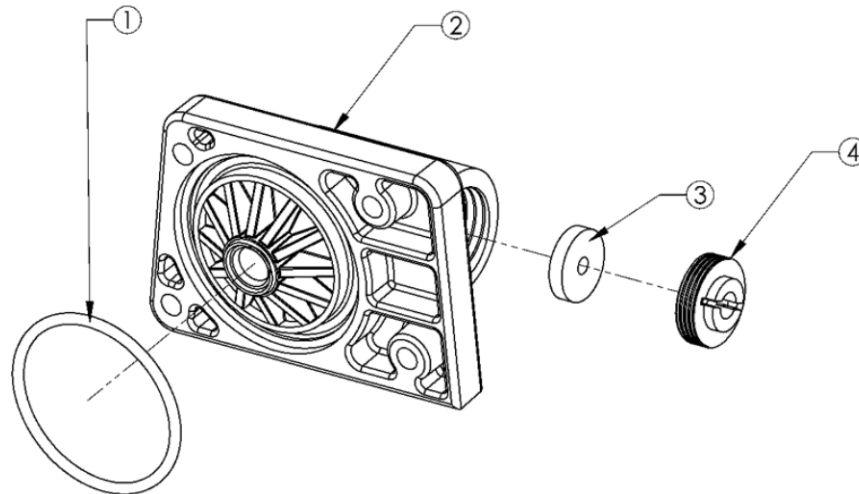


Figure 19: Drain End Cap Assembly

	Part #	Description	Quantity
1	100241865	O-Ring	1
2	100241828	Drain End Cap	1
3	-	Drain Line Flow Control— Models 700 and 900	1
		Drain Line Flow Control— Model 950	
4	100241821	Retainer	1
	100238229	Entire Assembly (all the above parts)—Models 700 and 900	1
	100241852	Entire Assembly (all the above parts)—Model 950	

100241822 Drain End Cap	The Drain End Cap (100241822) seals the left opening on the Main Valve Body. The opening is sealed with an O-Ring used as axial or “face” seal. The O-Ring sits in a groove in the End Cap. This groove must be free of defects such as pits or scratches and also free of debris. When assembling the End Cap to the Valve Body, care should be taken to make sure that the O-Ring stays in the groove in the End Cap. If misaligned, the O-Ring can become pinched and leak.
100242255 Drain Line Flow Control	The Drain Line Flow Control (DLFC) maintains a constant (plus or minus 10%) backwash flow rate at varying pressures. Care should be taken when replacing DLFCs to ensure that the correct rate is being used for a particular model. Refer to <i>Specifications</i> . When assembling the flow control, ensure that the rounded (radiused) side of the hole faces in toward the water flow.
100241821 Retainer	The Retainer (90267) holds the backwash Flow Control (100242255) in place. One side is smooth and the other has a groove for a screwdriver. When assembling the retainer to the Drain End Cap (100241822), the retainer should be screwed in until it stops. If the retainer is not fully engaged, the Flow Control may not function properly.

Assembly and Parts, Cont.

Safety Shutoff Assembly

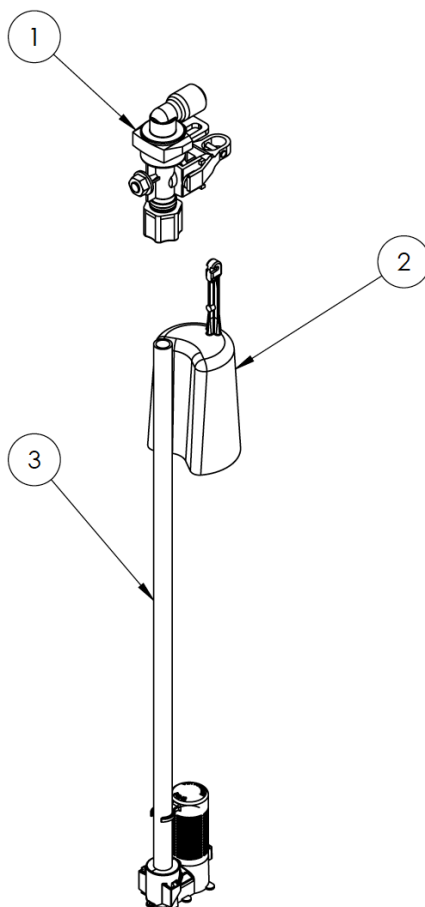


Figure 20: Safety Shutoff Assembly

	Part #	Description	Quantity
1	100240967	Safety Shutoff (See Figure 21)	1
2	100241668	Float	1
3	100039601	Air Check, 700	1
	100240937	Air Check, 900, 950	
	100065565	Entire Assembly (all of the above parts)-for 700	
	100238183	Entire Assembly (all of the above parts)-for 900 and 950	

Assembly and Parts, Cont.

Safety Shutoff Valve Elbow Installation

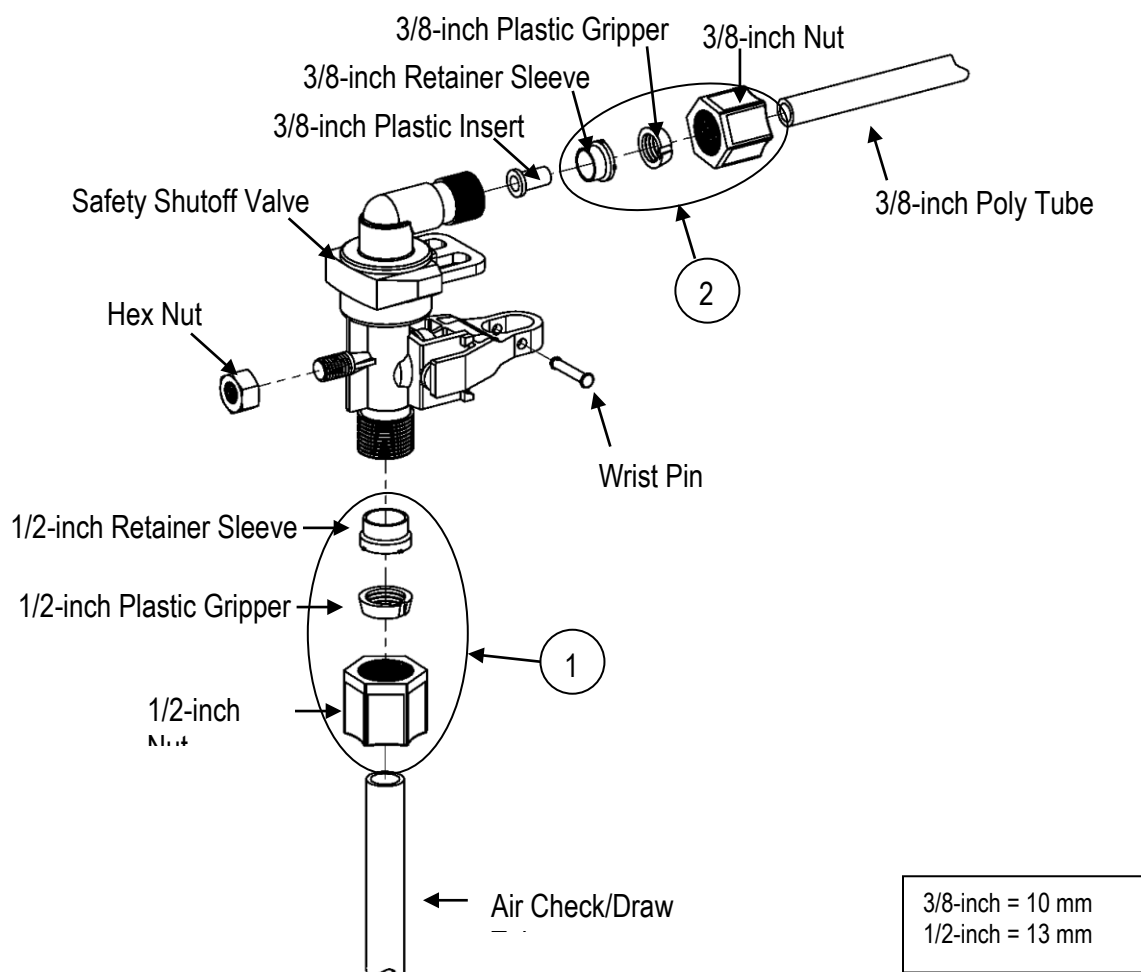


Figure 21: Safety Shutoff Valve Elbow Installation

	Part #	Description	Quantity
1	100237978	1/2-inch (13-mm) Compression Assembly	1
2	100237983	3/8-inch (10-mm) Compression Assembly	1

The nut, gripper, and retainer sleeve are a three-piece assembly that can come apart if removed from the elbow body. Parts must be reassembled exactly as shown to function properly.

When connecting the 3/8-inch (10-mm) poly tube, first assemble the nut, gripper, and retainer sleeve on the tubing. Then insert the plastic insert. Screw the nut on the elbow body. With a wrench, tighten the nut securely to create a water-tight connection.

Troubleshooting

Problem	Possible Cause	Solution
No soft water after regeneration	No salt in brine cabinet	Add salt
	Sediment in brine cabinet has plugged the brine line and air check/draw tube	Remove air check/draw tube and flush with clean water. Clean injector assembly. Clean any sediment from brine cabinet
	Flow control is plugged	Remove brine piston housing and clear debris from the flow control
	Drain line is pinched, frozen, or restricted	Straighten, thaw, or unclog the drain line
	Clogged injector assembly	Remove injector cap and clean nozzle and throat with a wooden toothpick. Replace throat if removed
	Salt bridge has formed due to high humidity or the wrong kind of salt	Test with a blunt object like a broom handle. Push the handle into the salt to dislodge the salt bridge, or use hot water around the inside perimeter to loosen salt
No soft water	The bypass valve is in the Bypass position	Place the bypass valve in the Service position
	Appliance is plumbed backward	Check that appliance is plumbed correctly
	Extended power outage	Reset the time of day
	Water hardness has increased	Re-test the water and re-enter a new setting number
	Not metering water	Flow should be indicated with water usage. If no flow, see below
No flow is indicated when water is flowing	The bypass valve is in the Bypass position	Place the bypass valve in the Service position
	Appliance is plumbed backward	Check that appliance is plumbed correctly
	Sensor not receiving signal from magnet on turbine	Remove sensor from Bypass housing. Test with magnet on either flat side of sensor. If flow is indicated, check turbine. If no flow, replace sensor
Flow indicated when water is not being used	The household plumbing system has a leak	Repair the leak
No read-out in display	Electric cord is unplugged	Plug in the transformer
	No electric power at outlet	Check power source. Make sure outlet is not controlled by a switch
	Defective transformer	Test with volt meter for 12 VAC at control. If less than 10 VAC or greater than 14 VAC, replace the transformer
	Defective circuit board	With 12 VAC present at controller, replace the controller
	High ambient room temperature. If the temperature exceeds 120°F, the display will blank out. This does not affect the operation of the controller	No action necessary

Troubleshooting, Cont.

Problem	Possible Cause	Solution
Appliance stays in regeneration	Controller not attached properly	Make sure the controller is pushed all the way onto the drive end cap
	Defective magnet disk	Replace magnet disk
	Foreign object in valve body	Remove foreign object(s) from the valve body
	Broken valve assembly. Motor running	Repair the drive end cap
Excess water in brine cabinet	Restricted, frozen, or pinched drain line	Remove restriction, thaw, or straighten drain line
	Plugged brine line, brine line flow control, or air check/draw tube	Clean flow control, air check/draw tube, and brine line. Clean any sediment from the brine cabinet
	Plugged injector assembly	Clean or replace injector. Replace throat if removed
	Sticking brine refill valve	Remove valve. Check for obstruction
Not regenerating in proper sequence	Magnet disk defective	Replace magnet disk
	Defective controller	Replace controller
Salty water	Plugged injector	Replace injector screen, nozzle, and throat
	Low water pressure	Maintain minimum pressure of 20 psi (1.4 bar)
	Drain line or flow control is restricted	Remove restriction
	Brine line restricted or crimped	Remove restriction, replace if crimped
	Excessive amount of water in brine cabinet	Verify correct water level relative to salt setting. Check lines and fittings for loose connections
	Insufficient rinse time	Check mode setting chart for proper brine rinse time. Adjust time, if necessary
	Intermittent pressure drop from feed source	Install check valve on the inlet water line to the appliance (Check local plumbing codes first)
	Brine valve drips water back to brine cabinet	Clean brine valve housing, replace piston assembly

Water Conditioner Specifications

	700	900	950
Max Compensated Hardness gpg (mg/L)	70 (1,200)	90 (1,540)	35 (600)
Maximum ferrous iron reduction ¹	10 ppm	10 ppm	0
Minimum pH (standard units)	7	7	7
Media type and amounts	Redox Media–2 lb (0.9 kg) Self Cleaning Filter Media. Super Fine Mesh Resin Total– 0.7 cu. ft. (0.02 cu. m.)	Redox Media–2 lb (0.9 kg) Self Cleaning Filter Media. Super Fine Mesh Resin Total– 1 cu. ft. (0.03 cu. m.)	Redox Media–4 lb (1.8 kg) Activated Carbon–0.25 cu. ft. (0.007 cu. m.) Super Fine Mesh Resin–0.7 cu. ft. (0.02 cu. m.) Total: 1 cu. ft. (0.03 cu. m.)
Minimum / Maximum water and ambient temperature–°F (°C)	40/120 (4/49)	40/120 (4/49)	40/120 (4/49)
Mineral tank size–in. (cm)	10.5 I.D. x 19 (26.7 I.D. x 48.3)	10.5 I.D. x 26 (26.7 I.D. x 66)	10.5 I.D. x 26 (26.7 I.D. x 66)
Peak flow rate @15/psi drop (1 bar)	8 gpm (30 L/min)	8 gpm (30 L/min)	8 gpm (30 L/min)
Pressure drop at service flow rate of 8 gpm (30.3 L/min)–psi (bar)	15 (1.0)	15 (1.0)	15 (1.0)
Maximum flow rate to drain during regeneration–backwash gpm (L/min)	2.0 (7.6)	2.0 (7.6)	3.0 (11.4)
Water Pressure (min–max psi) (bar)*	20–80 (1.4 – 5.5)	20–80 (1.4 – 5.5)	20–80 (1.4 – 5.5)
Minimum water flow required–gpm (L/min)	2.0 (7.6)	2.0 (7.6)	3.0 (11.4)
Maximum chlorine (ppm)	0.0	0.0	3.0
Controller type	5 Button	5 Button	5 Button
Frequency of regeneration	Demand	Demand	Demand
Salt storage–lb (kg)	120 (54.4)	170 (77.1)	170 (77.1)
Height–inches (cm)	25.5 (64.8)	30.5 (77.5)	30.5 (77.5)
Footprint–inches (cm)	15 x 19 (38 x 48)	15 x 19 (38 x 48)	15 x 19 (38 x 48)
Electrical rating	12 VAC, 50/60 Hz, 0.015kW-hr	12 VAC, 50/60 Hz, 0.015kW-hr	12 VAC, 50/60 Hz, 0.015kW-hr
Plumbing connections	1-inch male (MNPT)	1-inch male (MNPT)	1-inch male (MNPT)
Shipping weight–approximate–lb (kg)	85 (38.6)	105 (47.6)	105 (47.6)

*IAPMO Unified Plumbing Code limits water supply pressure to 80 psi maximum.

Efficiency Statements

This product is efficiency rated according to NSF/ANSI 44. The stated efficiencies are valid only at the specified salt dosage and 8 gpm (30 L/min):

Model	Rated Efficiency	Salt Dosage	Capacity at That Dosage
AMS700	4,470 grains/lb (639 grams/kg)	1 lb (0.5 kg)	4,500 grains (292 grams)
AMS900	5,510 grains/lb (785 grams/kg)	1 lb (0.5 kg)	5,500 grains (356 grams)
AMS950	5,070 grains/lb (725 grams/kg)	1 lb (0.5 kg)	5,100 grains (330 grams)

An Efficiency-rated water softener is a Demand-initiated regeneration softener that also complies with specific performance specifications intended to minimize the amount of regenerant brine and water used in its operation.

Efficiency-rated water softeners shall have a rated salt efficiency of not less than 3,350 grains of total hardness exchange per pound of salt (based on NaCl equivalency) (477 grams of total hardness exchange per kilogram of salt), and shall not deliver more salt than its listed rating.

Efficiency is measured by a laboratory test described in NSF/ANSI 44. The test represents the maximum possible efficiency that the system can achieve. Operational efficiency is the actual efficiency achieved after the system has been installed. It is typically less than the efficiency due to individual application factors including water hardness, water usage, and other contaminants that reduce the softeners' capacity.

Reduction capabilities for specific contaminants verified by test data.

Model	Name of Substance	USEPA Max. Contaminant Level	pH	Flow Rate	Pressure
AMS700	Barium	2.0 mg/L	7.5 ± 0.5	8.0 gpm (30 L/min)	35 ± 5 psig (2.4 ± 0.3 bar)
	Radium 226/228	5 pCi/L	7.5 ± 0.5	8.0 gpm (30 L/min)	35 ± 5 psig (2.4 ± 0.3 bar)
AMS900	Barium	2.0 mg/L	7.5 ± 0.5	8.0 gpm (30 L/min)	35 ± 5 psig (2.4 ± 0.3 bar)
	Radium 226/228	5 pCi/L	7.5 ± 0.5	8.0 gpm (30 L/min)	35 ± 5 psig (2.4 ± 0.3 bar)
AMS950	Barium	2.0 mg/L	7.5 ± 0.5	8.0 gpm (30 L/min)	35 ± 5 psig (2.4 ± 0.3 bar)
	Radium 226/228	5 pCi/L	7.5 ± 0.5	8.0 gpm (30 L/min)	35 ± 5 psig (2.4 ± 0.3 bar)

AquaMaster®
has these third-party listings:



System Tested and
Certified by NSF
International against
NSF/ANSI Standard 44
for the reduction of
Barium, Radium
226/228, CSA B483.1
and Hardness
Reduction.



AquaMaster®
4343 S. Hamilton Rd. Groveport, OH 43125
Phone: 1-800-437-8993